Charge Code Tiered Pricing Setup

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Charge code tiered pricing is a flexible pricing strategy designed to offer varying pricing levels based on the quantity associated with a charge code. Setup for this pricing feature begins with configuring the charge code and is then further defined at the site level. Pricing brackets are defined during the activation of a service, where the charge code with tiered pricing enabled is used.

Setup: Charge Code

Pathway: Setup > Services > Charge Code

To configure tiered pricing, select "Tiered" from the Pricing Model drop down in the Add/Update Charge Code screen. Once saved, "Tiered" will appear next to the charge code name, enabling easy identification and use. Additional information related to Charge Codes and their setup can be found here: Charge Code Setup.

harge Code Surcharges	Default for Work Types	Waste Codes				
CHARGE CODE	43GLRTR		ACTIVE	Yes		
NAME	43 Gal Reusable Tiered - RMW		ENABLE NO CHARGE QUANTITY	No	~	
DOT DESCRIPTION	43 Gal Reusable Tiered - RMW		ENABLE NEGATIVE AMOUNT	No	Ŧ	
LINE OF BUSINESS	Medical Waste		ENABLE MAX. WEIGHT CHARGE	Yes - Per Uni 👻 UOM po	ound 👻	
EQUIPMENT TYPE	43 Gal Reusable		ESTIMATED AVERAGE WEIGHT			
MATERIAL TYPE			ENABLE MANUAL CHARGE	Yes	~	
RATE UOM	each		ENABLE MINIMUM	No	~	
TAXABLE	No 👻 CLASS	~	ENABLE VENDOR	No	*	
GL ACCOUNT	Disposal - Intercompany - Roll	Off 👻	ENABLE EST. CHARGE QUANTITY	No	~	
TEMPORARY SERVICE GL ACCOUNT		~	PRICING MODEL	Tiered	•	
ТҮРЕ	Disposal	-	BILL ZERO AMOUNT CHARGE	No	•	
WEIGHT CHARGE	No	Ŧ	DEFAULT QUANTITY	0.00		
Accounts Payable Settings			NavuNav Settings			
IS AP TRANSACTION	No	*	HIDE IN NAVUNAV	No	~	
RATE INDEX		- 🛞	REQUIRE COLLECTION TEST	No	-	
THRESHOLD DIS RATE	ENABLE THRESHOLD	No -	PRINT LABEL	Yes	-	

Setup: Available Charge Code

Pathway: Setup > Services > Available Charge Code

To ensure the charge code set up for tiered pricing is available for use, set its availability to either **All Service Regions** or **Specific Service Regions**. If "Specific Service Regions" is selected, the regions will display on the screen's lower grid with a toggle switch. Review each region and toggle the switch to "Enabled" (displayed as green when enabled) to make the charge code available in that region.

Additional information related to Available Charge Codes and their setup can be found here: Available Charge Codes.

AVAILABLE CHARGE CODE SETUP				
LINE OF BUSINESS DIV	VISION	EQUIPMENT TYPE	MATERIAL TYPE	7
Medical Waste - Ho	OUSTON -	All	▼ All ▼	
CHARGE CODE 🕇	MATERIAL TYPE	EQUIPMENT TYPE	AVAILABILITY	DIVISION DEFAULT RATE
18 Gal Box Per Container - RMW		18 Gal Box	All Service Regions	\$ 0.00
18 Gal Sharp Per Container - RMW	Reg Medical Wa	aste 18 Gal Sharp	All Service Regions	\$ 30.00
200 Gal Cart Per Container - RMW	Reg Medical Wa	aste 200 Gal Cart	All Service Regions	\$ 95.00
30 Gal Box Per Container - Chemo	Chemo	30 Gal Box	All Service Regions	\$ 0.00
30 Gal Box Per Container - RMW	Reg Medical Wa	aste 30 Gal Box	All Service Regions	\$ 0.00
30 Gal Box Per Pound - Chemo	Chemo	30 Gal Box	All Service Regions	\$ 0.00
30 Gal Box Per Pound - RMW	Reg Medical Wa	aste 30 Gal Box	All Service Regions	\$ 0.00
43 Gal Reusable Per Container - RMW	Reg Medical Wa	43 Gal Reusable	All Service Regions	\$ 0.00
43 Gal Reusable Tiered - RMW	Reg Medical Wa	43 Gal Reusable		\$ 0.00
18 Gal Box Per Pound		18 Gal Box	None	
2 Gal Sharp Per Container - RMW	Reg Medical Wa	aste 2 Quart Sharps	All Service Regions	
30 Gal Box Per Container - Pharma	PHARMA	30 Gal Box	Specific Service Regions	·
Minimum Service Charge			None	
Over Weight Fee			None	
Transfer			None	

Add Active Service with Tiered Pricing

Pathway: Customer Service Screen > Active Services > Add Active Service

The quantity levels for tiered pricing associated with a charge code are defined when adding or updating a service on an account. In the Add Active Service screen, after adding a charge code with tiered pricing enabled, users can click the "Tiered Pricing" hyperlink to set rates for the various unit quantity levels.

ADD	ACTIVE	SERVICE									
REASC	ON CODE	ADD-Add Svc - Ne	ew Service	🕶 🛞 s	TART DATE	01/07/25 T	uesday	Week 2	(A)		
QTY		EQUIPMENT	SE	RVICE CODE			FREQUENCY		PER UNIT	SERVICE FEES	
1		N/A	r 🛞 🗉	ated Medical W	aste Servic	e 🔻 🛞	1x per week	- 🛞	0.0000	0.00	month
SERVI REQU SERVI	ICE DAYS IESTED B	Y S	W _ H _	F S S	iu				'R	Map Gwoo	PD ISKC - Temple CH EAST
			DOUTE		DATE				y	Mathe Cope	
∠ s	etup RN	IW Site	ROUTE	~	DATE	:)7/25 Tuesda	av III			+	
WOR	K ORDER	NOTES		^					9	Hunters	Keyboard shortcu
	Search			Q (2)	UOM	NO CH	IARGE E	στοτγ ΜΙΙ		MINIMUM	MAX WEIGHT
	18 Gal B	ox Per Container - RN	1VV	i			QTY				
1	18 Gal Sł	narp Per Container - F	RMW								
2	200 Gal (Cart Per Container - R	MW								
3	30 Gal B	ox Per Container - Ch	emo								
3	30 Gal B	ox Per Container - RN	100								
3	30 Gal B	ox Per Pound - Chemo	0								
3	30 Gal B	ox Per Pound - RMW									
1	43 Gal R	eusable Per Containe	r - RMW					SAVE			
- 4	43 Gal R	eusable Tiered - RMW	/								

Create Pricing Brackets

Tiered pricing consists of a series of rate brackets that group units by quantity and assign a corresponding rate.

To create a bracket, click the green "add" icon in the **Service Charge Tiered Pricing** popup editor. After defining a rate bracket, click the icon again to add another. The "From Quantity" field for the new bracket will automatically populate with the next numerical value based on the "To Quantity" field of the previous bracket.

ADD ACTIVE	SERVICE									?
REASON CODE	ADD-Add Svc - N	ew Service	- 0	START DATE	01/09/25 Thursday	Week 2 (A)				
QTY	EQUIPMENT		SERVICE CODE		FREQUEN	ICY PER	UNIT SERVICE FEES			
1	N/A	- 🛞	Jated Medica	al Was SERV	ICE CHARGE TIERED	PRICING			?	8
				FROM	QUANTITY	TO QUANTITY	ТҮРЕ	RATE		PEND
				1.00		5.00	Each	85.00		•
REQUESTED BY	Y			6		÷	Each	0.00	(objvæði k
SERVICE NOTE	s									
Sotup PM	IW/ Site	ROUTE								HEIGH
Setup Kivi	IVV SILE			-						4
WORK ORDER	NOTES			_			SAVE			
				1			Hunters BoogleVillage	Mer Keyboard shortcuts Map	morial Park data ©2025 Google Terms	Report a m
🕒 🔹 🗤 wa	ORK ORDER MINIMUM		÷							
SERVICE CHARGI	ES		RATE	иом	NO CHARGE QTY	EST QTY MINIMU	M TYPE MINIMUM	MAX WEIGHT	OVER MAX WEIGHT RATE	WORK TYPES
43 Gal Reusabl	le Tiered - RMW		\$ 0.00	Tiered Pricing	g	No	ne			1 🥑

Tiered Pricing Types

In the Service Charge Tiered Pricing popup editor, users can define rate brackets based on quantity levels using three pricing types: **Each, Range Total and Total Quantity Per Unit**. These types determine how the system calculates a total amount.

SERVICE CHARGE TIE	RED PRICING		? 😣
			Ð
FROM QUANTITY	TO QUANTITY	туре 🕇 нате	
1.00	5.00	Each Each Range Total Total Quantity Per Unit	•
		SAVE	

In the following examples, the rate decreases as the quantity increases. Tiered pricing should align with your company's pricing strategy.

Pricing Type: Each

If "Each" is selected as the pricing type, the system will calculate the quantity times the rate for each individual unit based on the bracket it falls within.

Example: Work Order Unit Quantity = 13

Charges are calculated as the sum of:

• **\$280** (\$28 rate x 10 units for the first 10 units)

• **\$75** (\$25 rate x 3 units for the next 3 units)

	SERVICE CHARGE TIERED PRICING						
				¢			
FROM QUANTITY	TO QUANTITY	ТҮРЕ	RATE				
1.00	10.00	Each	28.00	•			
11.00	20.00	Each	25.00	•			
21.00	999.00	Each	22.00	•			

Total charge for 13 units using the "Each" type pricing is \$355

Pricing Type: Range Total

If "Range Total" is selected as the pricing type, the system calculates the charge based on the applicable range rather than individual unit pricing. This type is commonly used alongside the 'Each' type, enabling tiered pricing with a flat rate for a grouped quantity and individual rates for any additional items, as shown in the example below.

Example: Work Order Unit Quantity = 13

Charges are calculated as the sum of:

- **\$180** (flat rate for the first 10 units)
- **\$84** (\$28 rate x 3 additional units)

Total Charge for 13 units using the "Range Total" type pricing is \$264

SERVICE CHARGE TIE	RED PRICING			2 😣
				•
FROM QUANTITY	TO QUANTITY	ТҮРЕ	RATE	
1.00	10.00	Range Total	180.00	•
11.00	20.00	Each	28.00	•
21.00	999.00	Each	25.00	•
		SAVE		

Pricing Type: Total Quantity Per Unit

If "Total Quantity Per Unit" is selected as the pricing type, the system calculates the individual unit charge based on the bracket the quantity falls within.

Example: Work Order Unit Quantity = 13

Charges are calculated as:

• \$325 (13 units x \$25 rate)

Total Charge for 13 units using the "Total Quantity Per Unit " type pricing is \$325

SERVICE CHARGE TH				? 😣
				0
FROM QUANTITY	TO QUANTITY	ТҮРЕ	RATE	
1.00	10.00	Total Quantity Per Unit	28.00	•
11.00	20.00	Total Quantity Per Unit	25.00	•
21.00	999.00	Total Quantity Per Unit	22.00	0
r				
-				
-				
		CAVE		
		SAVE		

Viewed Tiered Pricing on a Work Order

Tiered pricing rates can be easily viewed on a work order by clicking the tiered pricing icon displayed next to the Per Unit rate column. This provides a read-only view of the pricing structure used to calculate the work order's total cost.

EDIT SERVICE RECORD							?	8
Site # 49036001 Regions	WORK ORDER 9012754	QTY 1	SERVICE CC Regulated Medical V	DE Vaste Service	WORK TYPE RMW_ONCALL		ORDER TYP On Call	E
1234 Katy Fwy Houston, TX 77024-1604	ORDER NOTES		SERVICE CHARGE TI	ERED PRICING			?	8
PHONE +1 555-555-1844								
CREATED BY	PO NUMBER		FROM QUANTITY	TO QUANTITY	TYPE	RATE		- 1
1/8/25 8:19 am			1.00	5.00	Each	85.00		
ORDER REASON	SCHEDULED D	ATE	6.00	11.00	Each	75.00		- 1
	01/09/25 Thu	irsday	12.00	1,000.00	Each	65.00		- 1
	WORK STATUS							- 1
	Scheduled							- 1
Charges \$ 85.00 Payments	Completion Att	achments						
Charges must match Equipment Charges must match Material	WO MINIMUM			1				
GROSS LABELS NO CHARGE CHARG	GE UOM CHARGE	CODE	PER UNIT	VENDOR	MINIMUM TYPE	MINIMUM	TOTAL	
1 1	each 43 Gal	Reusable Tiere	ed - RMW \$ 0.00		None		\$ 85.00	•
				U				

Edit Tiered Pricing for an Active Service

Pathway: Customer Service Screen > Active Services > Edit Active Service Changes to tiered pricing, for any reason, can be edited from the Edit Active Service screen.

Edit Active Service

From the Customer Service screen, right-click on the active service you wish to adjust tiered pricing for. This will open the Edit Active Service popup editor. Select a **Reason Code** for the change and specify a **Start Date**

for when the change will take effect. Next, click the Tiered Pricing hyperlink for the charge code. Follow the process outlined in the **Edit Tiered Pricing** section next to continue through the process.

	HIGHLIGHTS		PENDING	
	ACTIVE SERVICES (2) Standard	· Ľ + · ≤	TOTAL RECURRING \$ 90.00	
	Image: The service code Image: The service code	ice		
	 1 Regulated Medical Waste Serv 43 Gal Reus 	ice able Tiered - RMW: \$ 0.00 each <u>Tiered Pricing</u>	Edit ase Reverse	
	CALENDAR 📋 🔇 January, 2025 SUN	EVENTS Appointment, AR, C MON	Create On Call Order Transfer Service TUE	Dec 21, 2024
EDIT ACTIVE SERVICE	Dec	29, 2024	iew Billing History	Dec 31, 2024
REASON CODE Choose one QTY EQUIPMENT 1 N/A	START DATE 01/08/25 Wednesday SERVICE CODE FREQUENCY Regulated Medical Waste Sei Set 12 per week	Week 3 (B) END DATE PER UNIT SERVICE FEES Image: Service Service Fees Month	/iew Routing History /iew Service History	
REQUESTED BY		BRANCH EAST Ome Depot	S OF BUSHESS HEEP HOUST HEIGH HEIGH	Jan 7
• WORK ORDER MINIMUM 35.00	\$	Google 📷 Map data @2025 Google Terms	n Report a map error	
SERVI RATE UOM CHAR	NO CHARGE EST QTY MINIMUM TYPE MIN QTY	IIMUM MAX WEIGHT OVER MAX WEIGHT RATE	WORK TYPES	
43 \$ 0.00 Tered Pricing	SAVE			

Edit Tiered Pricing

Once a Reason Code and Start Date are applied, you can edit the current tiered pricing setup by clicking the Tiered Pricing hyperlink. After completing your edits, click the **Save** button on both the Tiered Pricing popup and the Edit Active Service screen to apply the changes.

	ERVICE							2 😣
REASON CODE	CHG-Price Increase	9	- ©	START DATE 01/20/25	Monday Week 4	(A)		
QTY E	QUIPMENT	s	ERVICE CODE		FREQUENCY	PER UNIT SERVICE FE	ES	
1	N/A	- 🛛	Regulated Me	dical Waste Sei 👻 🛞	1x per week 🛛 👻 🛞	45.0000 45.00	month	
							DISPLAY ALL LINES O	OF BUSINESS
				SERVICE CHA	RGE TIERED PRICING			
				FROM QUANTIT	Y TO QUAN	ТІТҮ ТҮРЕ	RATE	
REQUESTED BY				1.00	5.00	Each	28	\$
				6.00	11.00	Each	25.00	
🕒 💌 wor	RK ORDER MINIMUM	35.00	*	12.00	1,000.00	Each	22.00	1
SERVICE CHARGES	RATE	UOM	NO CI	HARGE QTY				
43 Gal Reusa	\$ 0.00	Tiered Pric	ing	-			_	
						SAVE		