

Billing (Accounting) - Billing Comparison Analysis Report Not Generating (17660)

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An issue has been resolved that caused an internal server error when running the Billing Comparison Report, which previously resulted in no data being returned.

The screenshot displays a software interface for generating a Billing Comparison Analysis Report. The interface includes a top navigation bar with 'Pending and In Process' and 'History' tabs. Below the navigation bar are filters for 'DIVISION' (All), 'BILL GROUP' (Residential Monthly), 'TYPE' (All Charges), and 'YEAR' (2024). A table displays invoice data with columns for BATCH ID, DIVISION, TYPE, STATUS, INVOICE DATE, and FROM-TO DATE. A context menu is open over the table, showing options like 'Billing Analysis', 'View Details', 'Print Paper Invoices', 'Print All Invoices', and 'Print Emailed Invoices'. A 'BILLING ANALYSIS WINDOW' is also visible, showing a table with columns for *INVOICEID, SITE NAME, and various months from 2024-01 to 2023-06. A red arrow points from the 'Billing Analysis' menu item to the 'BILLING ANALYSIS WINDOW'.

BATCH ID	DIVISION	TYPE	STATUS	INVOICE DATE	FROM-TO DATE
25777		All Charges	Completed	01/15/2024	01/01/2024 - 01/31/2024

*INVOICEID	SITE NAME	2024-01	2023-12	2023-11	2023-10	2023-09	2023-08	2023-07	2023-06
48981001	890095 Tasty Donuts	235.00	0	0	0	0	0	0	0
48982001	890096 Panda Express	755.00	0	0	0	0	0	0	0
48990001	890097 Example Site	0.00	0	0	0.00	0	0	0	0

Pathway: Accounting > Billing