

# Add Active Service (Accounts) - Only Allow Active Services to Accounts/Sites with an Active Status (17345)

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The option to add an active service to a **site** is restricted if the site's status is:

- Inactive
- Prospect
- Vacant
- Exempt

The option to add an active service to an **account** is restricted if the account's account class is 'Vendor,' or the account's status is:

- Inactive
- Prospect
- Bad Debt

The screenshot shows a software interface for account management. On the left, a dropdown menu is open, listing various actions such as 'Proposal and Contract', 'Site', 'Clone Site and Services', 'Account Request', 'Appointment', 'Attachment', 'Contact', 'Lead', 'Manual Charge', 'Note', 'Refund Request', 'Safety Profile', 'Task', 'Default Rates', 'Send Email', 'Export Vendor Invoice', and 'Split Site into New Account'. A red arrow points to the 'Add Active Service' option, which is hidden. A text box next to the arrow reads: **'Add Active Service' is hidden in all applicable locations if the status does not permit it.**

The main interface displays account details for '41903 Demo - Sales - Navusoft - Billing'. The account status is 'Prospect'. The account class is 'House Account - House Account (Sales)'. The account is currently 'PENDING'. The interface also shows a calendar view for October 2024, with dates from Sep 29 to Oct 15 visible.

Account ID	Account Name	Status	Account Class
41903	Demo - Sales - Navusoft - Billing	Prospect	House Account - House Account (Sales)

Month	Day	Date
September	Monday	Sep 29
September	Tuesday	Sep 30
October	Monday	Oct 1
October	Tuesday	Oct 2
October	Wednesday	Oct 3
October	Thursday	Oct 4
October	Friday	Oct 5
October	Saturday	Oct 6
October	Sunday	Oct 7
October	Monday	Oct 8
October	Tuesday	Oct 9
October	Wednesday	Oct 10
October	Thursday	Oct 11
October	Friday	Oct 12
October	Saturday	Oct 13
October	Sunday	Oct 14
October	Monday	Oct 15