

(Active Services) Accounts - Add/Edit Service Frequency Error Message (17268)

Last Modified on 10/09/2024 2:52 pm CDT

In the Add/Edit Active Service screen, if 'Frequency' and 'Days' did not match, the Save button was inactive without an explanation. The logic has been updated to display a message indicating that the Frequency does not align with the number of selected Days. This logic also applies to services added to contracts and proposals.

ADD ACTIVE SERVICE

REASON CODE: ADD-Add Svc - New Service START DATE: 10/09/24 Wednesday Week 41 (B)

QTY	EQUIPMENT	SERVICE CODE	FREQUENCY	PER UNIT	SERVICE FEES
1	4 Yard FL	4 Yard Recycle Service	1x per week	65.0000	65.00 month

SERVICE DAYS: Mon Tue Wed Thu Fri Sat Sun

REQUESTED BY: [Red arrows point to empty fields]

SERVICE NOTES: [Empty text area]

FL Delivery ROUTE: [Dropdown] DATE: 10/09/24 Wednesday

WORK ORDER NOTES: [Empty text area]

Map: [Map showing location with ATM icon]

SERVICE CHARGES	RATE	UOM	NO CHARGE QTY	EST QTY	MINIMUM TYPE	MINIMUM	MAX WEIGHT	OVER MAX WEIGHT RAT
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SAVE Service Days selected exceed current Frequency

Pathway: Accounts > Active Services