

Add a Service with a Daily Rental Fee

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Pathway: [Accounts](#) > [Add Active Service](#)

For site services with an on-call frequency, the option to apply a daily rental fee when the service is created is available. Daily inactivity rental is only charged during scheduled billing batches or single invoices. More information about adding an active service can be found by clicking the Related Articles link below.



If Billing in Arrears

Site service rental/inactivity fees are not billed for more than 60 days in arrears. If rental charges are needed for a period beyond the 60-day limit, a manual charge must be applied.

ADD ACTIVE SERVICE

REASON CODE

ADD-New Business

START DATE

08/04/23 Friday

Week 31 (B)

QTY

1

EQUIPMENT

10 Yard Roll Off

SERVICE CODE

10 Yard Open Top Service

FREQUENCY

On Call

PER UNIT

0.0000

SERVICE FEES

0.00

month

RENT FREE DAYS

10

DAILY RATE

2.50

REQUESTED BY

SERVICE NOTES

☒ RO Delivery

ROUTE

DATE

08/04/23 Friday

WORK ORDER NOTES

☒ DEFAULT DESTINATION

Map

DISPLAY ALL LINE OF BUSINESS

Map

Service Charges Table

SERVICE CHARGES	RATE	UOM	NO CHARGE QTY	EST QTY	MINIMUM TYPE	MINIMUM	MAX WEIGHT	OVER MAX WEIGHT RATE	WORK TYPES



Warning: Inactivity Rental Fee Logic

Any **service change**, including updates to frequency, rate, quantity, or any other service detail, will **reset the inactivity rental fee calculation date**. The inactivity day count **does not carry over** between services or service changes.

Recommendation:

When using inactivity rental fees, it is recommended to configure **one service per quantity**. This ensures inactivity rental fees are calculated accurately for each individual service or container.

Rent Free Days

"Rent Free Days" refers to the number of days the customer will not incur a daily inactivity rental fee. Rent free days are applied at the service start date, between completed services, **through the billing date or end date of the service** for any days exceeding the allotted Rent Free Days limit. Billing uses the following logic to determine the specific days for which the customer will be charged during each billing cycle:

- Service start date to first completed service date, OR the invoice date.

- From the date of the last completed service to the next completion date OR the invoice date.

Daily Rate

Enter the amount the customer will be charged on a daily basis for the equipment for any days exceeding the Rent Free Days.

Related Articles:

[Inactivity Daily Rental Fee Setup](#)

[Add Active Service](#)
