

Add a Service with a Daily Rental Fee

Last Modified on 05/26/2026 7:13 am PDT

Pathway: [Accounts](#) > [Add Active Service](#)

For site services with an on-call frequency, the option to apply a daily rental fee when the service is created is available. Daily inactivity rental is only charged during scheduled billing batches or single invoices. More information about adding an active service can be found by clicking the Related Articles link below.



If Billing in Arrears

Site service rental/inactivity fees are not billed for more than 60 days in arrears. If rental charges are needed for a period beyond the 60-day limit, a manual charge must be applied.

REASON CODE	START DATE	Week
ADD-New Business	08/04/23 Friday	31 (B)

QTY	EQUIPMENT	SERVICE CODE	FREQUENCY	PER UNIT	SERVICE FEES
1	10 Yard Roll Off	10 Yard Open Top Service	On Call	0.0000	0.00 month

RENT FREE DAYS: 10 | DAILY RATE: 2.50

REQUESTED BY: []

SERVICE NOTES: []

RO Delivery | ROUTE: [] | DATE: 08/04/23 Friday

WORK ORDER NOTES: []

DEFAULT DESTINATION: []

SERVICE CHARGES	RATE	UOM	NO CHARGE QTY	EST QTY	MINIMUM TYPE	MINIMUM	MAX WEIGHT	OVER MAX WEIGHT RATE	WORK TYPES
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Warning: Inactivity Rental Fee Logic

Any **service change**, including updates to frequency, rate, quantity, or any other service detail, will **reset the inactivity rental fee calculation date**. The inactivity day count **does not carry over** between services or service changes.

Recommendation:

When using inactivity rental fees, it is recommended to configure **one service per quantity**. This ensures inactivity rental fees are calculated accurately for each individual service or container.

Rent Free Days

"Rent Free Days" refers to the number of days the customer will not incur a daily inactivity rental fee. Rent free days are applied at the service start date, between completed services, **through the billing date or end date of the service** for any days exceeding the allotted Rent Free Days limit. Billing uses the following logic to determine the specific days for which the customer will be charged during each billing cycle:

- Service start date to first completed service date, OR the invoice date.

- From the date of the last completed service to the next completion date OR the invoice date.

Daily Rate

Enter the amount the customer will be charged on a daily basis for the equipment for any days exceeding the Rent Free Days.

Related Articles:

[Inactivity Daily Rental Fee Setup](#)

[Add Active Service](#)
