

# Database (Import) - Import Matrex Scale Tickets Added (17055) [New Feature]

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Import Matrex Scale Tickets is a specific import designed for third-party integration.

A new import option, 'Import Matrex Scale Tickets,' has been added to the Database module. To import, the following is required:

- The file must be in CSV format
- The user must have the permission 462 (Import Matrex Scale Tickets).

Once imported, Matrex Scale Tickets will display on the work order associated with the ticket.

The screenshot displays the software's main interface. On the left is a sidebar with navigation icons for HOME, ACCOUNTS, SALES, OPERATIONS, ACCOUNTING, REPORTS, DASHBOARD, SETUP, and DATABASE. The DATABASE menu is expanded, showing options like Bulk Update, Database Query, Import, Import Mapping, Merge Sites, Notification History and Block List, Recalculate Dashboard Data, ReCollect Data Export, Request Audit, Send Alert Notification, Send Bulk Customer Portal Invites, Send Bulk Emails, and User Data Transfer. The 'Import' option is selected, opening a sub-menu with 'Import Matrex Scale Tickets' highlighted. A red arrow points from this menu item to a modal window titled 'IMPORT MATREX SCALE TICKETS'. The modal contains a 'SELECT FILE' section with a 'Select File...' input and a 'BROWSE...' button, and an 'IMPORT' button at the bottom.

REQUESTS	TASKS	QUOTES/CONTRACTS	APPOINTMENTS	ACTIVITIES
Damage Navusoft Premier Waste And Recycling Hold - 192 days old	Aug 30 2024 Initial Contact Pauleen Horn	Food4Less A-New Business-Acquisition \$ 320.00		
Billing Error LARRY B Open - 143 days old		Studio A A-New Business-New Owner \$ 130.00		
		Polly Pie 2 New Business Vendor \$ 100.00		

Pathway: Database > Import > Import Matrex Scale Tickets