

Database (Import) - Import Matrex Scale Tickets Added (17055) [New Feature]

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A new import option, 'Import Matrex Scale Tickets,' has been added to the Database module. To import, the following is required:

- The file must be in CSV format
- The user must have the permission 462 (Import Matrex Scale Tickets).

Once imported, Matrex Scale Tickets will display on the work order associated with the ticket.

The screenshot displays the software's main interface with a sidebar menu on the left and a main content area. The sidebar menu includes sections for HOME, ACCOUNTS, SALES, OPERATIONS, ACCOUNTING, REPORTS, DASHBOARD, SETUP, and DATABASE. The DATABASE menu is expanded, showing options like Bulk Update, Database Query, Import, Import Mapping, Merge Sites, Notification History and Block List, Recalculate Dashboard Data, ReCollect Data Export, Request Audit, Send Alert Notification, Send Bulk Customer Portal Invites, Send Bulk Emails, and User Data Transfer. The 'Import' option is highlighted, and a sub-menu is open, listing various import functions: Import Account/Site Info, Import Credit Card Accounts, Import Fuel Record, Import Manual Charges, Import Matrex Scale Tickets (highlighted), Import Paycom Payroll Import, Import Services, and Import User. A red arrow points from the 'Import Matrex Scale Tickets' option in the sub-menu to a dialog box titled 'IMPORT MATREX SCALE TICKETS'. This dialog box contains a 'SELECT FILE' section with a 'Select File...' input field and a 'BROWSE...' button. At the bottom of the dialog box is an 'IMPORT' button. The background shows a table with columns: REQUESTS, TASKS, QUOTES/CONTRACTS, APPOINTMENTS, and ACTIVITIES. The table contains several rows of data, including items like 'Damage Navusoft Premier Waste And Recycling Hold - 192 days old', 'Billing Error LARRY B Open - 143 days old', 'Food4Less A-New Business-Acquisition \$ 320.00', 'Studio A A-New Business-New Owner \$ 130.00', and 'Polly Pie 2 New Business Vendor \$ 100.00'.

Pathway: Database > Import > Import Matrex Scale Tickets