

AR History (Accounts) - Chargebacks Not Showing in AR History (17066)

Last Modified on 07/18/2024 9:19 am EDT

A fix has been deployed to resolve the issue where chargebacks were not showing on the AR History screen after a payment reversal.

AR HISTORY									
CURRENT	1-30 DAYS	31-60 DAYS	61-90 DAYS	91-120 DAYS	120+ DAYS	TOTAL			
-45.00	0.00	0.00	0.00	0.00	36.00	-9.00			
<input type="checkbox"/> Limit to open items	STATEMENT	INVOICE	AUTO APPLY	BALANCE WRITE OFF	WALLET (2)	4444 RECENTLY EXPIRED			
Search									
DATE	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO	AMOUNT	APPLIED AMOUNT	BALANCE	RUNNING SUM
07/17/24		2024-07		Chargeback Reversal - Masterc...	87525335_9999	50.00			(9.00)
05/14/24		2024-05		Payment - Mastercard - Credit ...	87602669_9999	(58.00)	58.00		(59.00)
05/14/24		2024-05		Payment - Mastercard - Credit ...	87601550_9999	(58.00)	58.00		(1.00)
05/14/24		2024-05		Chargeback Reversal - Masterc...	87528413_9999	55.00			57.00
05/13/24		2024-05		Payment - Check	6854	(145.00)			2.00
05/13/24		2024-05		Payment - Mastercard - Credit ...	87528413_9999	(100.00)	0.00	(45.00)	147.00
05/13/24		2024-05		Payment - Mastercard - Credit ...	87525335_9999	(75.00)			247.00
05/13/24		2024-05		Declined - Mastercard - Credit ...		0.00			322.00
05/13/24		2024-05		Declined - Mastercard - Credit ...		0.00			322.00
05/13/24		2024-05		Chargeback Reversal - Check	6854	145.00			322.00
05/13/24		2024-05		Chargeback Reversal - Masterc...	87525335_9999	25.00			177.00
02/28/24		2024-02		Credit Memo - Adjustment	888569	(23.00)	23.00		152.00
10/31/23	11/20/23	2023-10		Invoice	888569	175.00	(139.00)	36.00	175.00

Pathway: Accounts > AR History