

# Reason Code Setup (Setup) - New 'Enable Temporary Service' Field Added (16950) [New Feature]

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An 'Enable Temporary Service' field has been added to the Reason Code Setup screen. When enabled and the reason code is selected for an active service, the 'Duration' field will display with the options 'Permanent' or 'Temporary'. Additionally, to support the availability of temporary services, a "Temporary Service GL Account" field has been added to the following screens:

- Service Code,
- Charge Code
- Line Of Business

The screenshot shows the 'ADD ACTIVE SERVICE' interface. At the top, the 'REASON CODE' is set to 'New - Temporary'. Below this, a table lists service details: QTY (1), EQUIPMENT (8 Yard FL), SERVICE CODE (8 Yard Trash Service), FREQUENCY (1x per week), PER UNIT (0.0000), and SERVICE FEES (0.00). The 'DURATION' dropdown is currently set to 'Permanent', but a red arrow points to a gear icon next to it, indicating a configuration option. The 'EDIT REASON CODE' modal is open, showing various fields for configuration. The 'ENABLE TEMPORARY SERVICE' field is highlighted with a red box and is set to 'Yes'. Other fields in the modal include TYPE (Add Service), ID (NEW\_TMP), NAME (New - Temporary), EXTERNAL ID, SALES RESULTS REPORT TYPE (Temp / Seasonal), IS NEW OWNER (No), IS OLD OWNER (No), APPLY 1085 RULE (No), EXCLUDE FROM 1085 (No), EXCLUDE FROM COMMISSION (No), ENABLE VENDOR (No), CAPTURE COMPETITOR (No), and ACTIVE (Yes).

Pathway: Setup > System > Reason Code