

# Customer Service (Account) - Photo in Highlights Section Not Displaying Upon Hover (16968)

Last Modified on 07/08/2024 8:55 am EDT

Previously, within the Highlights section on the Customer Service screen, images did not display as expected when the user hovered their mouse over the image icon. This has been resolved.

The screenshot displays the 'HIGHLIGHTS' and 'PENDING' sections of a customer service interface. The 'HIGHLIGHTS' section contains two items: 'Account is significantly past due' and 'Service exception WO# 7871256 scheduled Monday, July 1, 2024 - Bin Overloaded'. The 'PENDING' section lists various tasks and dates. A central image shows a person walking past a trash bin overflowing with bags, with a mouse cursor hovering over the image icon. Below the image is a table of active services and a calendar for July 2024.

QTY	SERVICE CODE				ACCOUNT	RATE
1	6 Yard Trash Service				18 CHINESE RESTAURANT 1325 BROADWAY ST	\$ 262.47 per month
1	Enclosure				18 CHINESE RESTAURANT 1325 BROADWAY ST	\$ 68.46 per month
1	8 Yard Trash Service	346B	3x per week	M,W,F	888 CHINESE RESTAURANT 1325 BROADWAY ST	\$ 349.12 per month
1	2 Yard Trash Service (Temporary)	E296	1x per week		888 CHINESE RESTAURANT 1325 BROADWAY ST	\$ 100.00 per month

Pathway: Customer Service Screen > Highlights section