

# Service Records (Accounts) - Allow Attachments To Display In NavuNav (16941) [New Feature]

Last Modified on 06/26/2024 9:12 am EDT

An enhancement has been made to the Attachments tab in Edit Service Record to include an 'Available in NavuNav' checkbox option.

The screenshot displays the 'EDIT SERVICE RECORD' interface. At the top, there are fields for 'MON 101', 'SECTIONS 1-4', '3519 Liberty Dr', 'Pearland, TX 77581', 'CREATED BY: Ferlin Justice on 5/10/24 3:55 am', and 'ORDER REASON'. Below these are 'SVC NOTE' and 'SECTION 4 OF 4'. The main area contains 'ORDER NOTES', 'PO NUMBER', 'EXTERNAL ID', 'SCHEDULED DATE' (06/24/24 Monday), 'ROUTE' (HOU 101 - Aliena Somers), 'SEQUENCE' (0), 'DESTINATION / ORIGIN', 'WORK STATUS' (Scheduled), 'EXCEPTION REASON', and 'POSTING STATUS' (Pending). A navigation bar includes 'Charges', 'Payments', 'Completion', 'Attachments' (with a red notification badge), 'Labels', and 'Photos'. Below this is a table of attachments:

ATTACHMENT ID	EXTERNAL ID	NAME	UPLOADED DATE	DISPLAY IN CUSTOMER PORTAL	AVAILABLE IN NAVUNAV	INCLUDE WITH INVOICE	DELETE
1082	Constructio...	Sample Construction Waste Pl...	06/24/24 12:24pm	Yes	Yes	Yes	🗑️

An 'ADD ATTACHMENT TO SERVICE RECORD' modal is overlaid on the bottom left. It contains the following fields and options:

- ATTACH FILE: BROWSE..
- EXTERNAL ID: [Text Input]
- DISPLAY IN CUSTOMER PORTAL:
- AVAILABLE IN NAVUNAV:  (highlighted with a red box)
- INCLUDE WITH INVOICE:
- UPLOAD

A red arrow points from the 'AVAILABLE IN NAVUNAV' checkbox in the modal to the 'AVAILABLE IN NAVUNAV' column of the attachment table.

Pathway: Service Record > Attachments (tab)