

Customer Service Screen (Accounts) - Legend Added to Screen (16926) [New Feature]

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An enhancement has been made to the account and site customer service screen to include a status Legend that will display upon hover.

The screenshot displays a customer service screen with a table of services and a legend overlay. The table lists services with columns for Service ID, Frequency, Schedule, Per Unit Rate, Rate, WO Min., Start Date, End Date, and Contract Exp. The legend overlay, titled 'LEGEND', is divided into three sections: Account Status, Site Status, and Work Order Status, each with corresponding color-coded icons.

SERVICE ID	FREQUENCY	SCHEDULE	PER UNIT RATE	RATE	WO MIN.	START DATE	END DATE	CONTRACT EXP.
84FA	Every 2 weeks	W	\$ 0.00	\$ 0.00 per month		03/27/24		
5730			\$ 35.00	\$ 35.00 per month		03/27/24		
20E8	On Call		\$ 0.00	\$ 0.00 per month		06/14/24		

LEGEND

Account Status	Site Status	Work Order Status
Active	Active	Cancelled
Bad Debt	Exempt	Do Not Service
Credit Hold	Inactive	In Progress
Inactive	Prospect	Not Serviced
Prospect	Site Credit Hold	Pending Payment or Approval
	Vacant	Scheduled
	Vacation Hold	Service Completed

Pathway: Customer Service Screen > Legend (Calendar)