

# NavuNav (Android) - Pictures Captured in Landscape Mode Not Saving (16848)

Last Modified on 06/24/2024 3:08 pm EDT

An issue has been resolved that previously prevented pictures captured in landscape mode on the driver app from being saved to the work order and uploaded to Dispatch for the site.

The screenshot displays the 'SERVICES LIST' interface. The main table lists service records with columns for ROUTE, SEQ, ORDER NOTE, LOCATION, SCHEDULED DATE, CREATED ON, WO#, WO TYPE, SERVICE TYPE, QTY, EQUIP..., and PHOTOS. Two records are visible, both for 'MON 101' at '3519 Liberty Dr, Pearland'.

ROUTE	SEQ	ORDER NOTE	LOCATION	SCHEDULED DATE	CREATED ON	WO#	WO TYPE	SERVICE TYPE	QTY	EQUIP...	PHOTOS
HO...	1:44 pm		45358008 MON 101 3519 Liberty Dr, Pearland	Mon 6/24/24	5/10/24 3:55am	7833813 *	Scheduled Service	RS Service	712		
HO...	2:01 pm		45358008 MON 101 3519 Liberty Dr, Pearland	Mon 6/24/24	5/10/24 3:55am	7833814 *	Scheduled Service	RS Service	712		

On the right side, there is a summary table with columns for 'PENDING', 'DO NOT SERVICE', and 'EXCEPTIONS'. Below this is a photo of a blue recycling bin with a timestamp of '2024-06-24 14:01:27'.

PENDING	DO NOT SERVICE	EXCEPTIONS
99 (99%)	1 (1%)	0
105 (100%)	0	0
118 (99%)	1 (1%)	0
102 (100%)	0	0

2024-06-24 14:01:27

10 (100%)	0	0
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Pathway: Operations > Dispatch