

# Notification Template (Setup)- New Template Added (16820) [New Feature]

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A new notification template 'Account Request Notification' has been added as an option to the Type drop down. The Account Request Notification is sent to contacts who have their Account Request Notification setting set to 'Email' or 'Text Message' when a customer request is entered either in Navusoft or the Customer Portal.

The screenshot shows the 'ADD NOTIFICATION TEMPLATE' form. At the top, there is a blue header with the title 'ADD NOTIFICATION TEMPLATE' and a help icon. Below the header, the form has several fields: 'TYPE' (a dropdown menu), 'NAME' (a text input field), and 'ACTIVE' (a dropdown menu set to 'Yes'). The 'TYPE' dropdown menu is open, showing a list of notification templates. The 'Account Request Notification' option is highlighted with a red box. Other options in the list include 'Account Notification', 'Account Statement', 'Automatic Payment Change', 'Contact Form', 'Credit Card Expiration', 'Credit Memo', 'Customer Portal Notification', 'Future Services Calendar', 'Invoice', 'NavuSales iOS', 'New On Call Order', and 'Online Order'. Below the dropdown, there are fields for 'DEFAULT' (with a dropdown), 'CONTENT TYPE' (set to 'text/html'), and 'KEY PATHS' (with a search box). A 'PREVIEW' link is also visible. At the bottom of the form, there is a green 'SAVE' button.

Pathway: Setup > System > Notification Template