

Notification Template (Setup)- Inactive Templates Still Appearing Available For Use (16870)

Last Modified on 06/14/2024 4:27 pm EDT

An issue has been resolved that allowed inactive notification templates to display for selection when sending out notifications such as emails.

NOTIFICATION TEMPLATE SETUP										
ID	NAME	DEFAULT SUBJECT	TYPE	CONTENT TYPE	CREATED BY	SURVEY TYPE	RESPONSE REQUEST TYPE	ACTIVE	PREVIEW EMAIL	PREVIEW TEXT
1	Proposal	Please Sign QA Waste Service Ag...	Proposal	text/html	Dave Pike			Yes	Preview	
2	Proposal / Agreement	Proposal / Agreement	Proposal / Service Agree...	text/html	Lori Sheldt			Yes	Preview	
50	Portal Invite (All Divisions)	Portal Invitation	Customer Portal Notific...	text/html	Lori Sheldt			Yes	Preview	
51	Other \ Thank you	Other \ Thank you from QA Wast...	NavuSales IOS	text/html	Kristi Spicer			Yes	Preview	
52	Proposal/Agreement - Follow up	Proposal/Agreement - Follow Up	Proposal / Service Agree...	text/html	Lori Sheldt			Yes	Preview	
53	Contact \ Introduction	QA Waste Svc Introduction	Contact Form	text/html	Lori Sheldt			Yes	Preview	
58	Invoice Link (All Divisions)	@@division.dbaname;; Invoice #...	Invoice	text/html	Lori Sheldt			Yes	Preview	Preview
59	Invoice-Attmnt (All Divisions)	@@division.dbaname;; Invoice #...	Invoice	text/html	Lori Sheldt			Yes	Preview	Preview
60	Past Due 1	*Please Pay Your Current Bill	Past Due Notification	text/html	Lori Sheldt			Yes	Preview	
61	Past Due 2	**Your Account Is Past Due	Past Due Notification	text/html	Lori Sheldt			Yes	Preview	
62	Past Due 3	***Your Account is Past Due & S...	Past Due Notification	text/html	Lori Sheldt			Yes	Preview	
63	Payment Receipt	Payment Receipt from @@divisio...	Payment Notification (R...	text/html	Kristi Spicer			Yes	Preview	Preview
64	Payment Receipt - Inactive	Payment Receipt - Inactive	Payment Notification (R...	text/html	Paul Gonzalez			No	Preview	Preview
65	Service Notify-Completed	Service Notification-Completed - ...	Service Notification / Re...	text/html	Lori Sheldt			Yes	Preview	Preview
66	Cust Notice-System Upgrade	We Have Great News - We've Up...	Customer Portal Notific...	text/html	Lori Sheldt			No	Preview	
67	Invoice-L/A-Reminder	Frontier Waste Solutions Invoice ...	Invoice	text/html	Lori Sheldt			No	Preview	
68	Dayton PI	Price Increase Effective 7/1/22	Account Notification	text/html	Paul Gonzalez			No	Preview	
69	Z-Future Use2	Deprecated	Invoice	text/html	Ted Brister			No	Preview	
70	Route email-Delay	Route Delayed	Operations Notification	text/html	Lori Sheldt			Yes	Preview	Preview
71	Fuel Surcharge Notice	IMPORTANT information regardi...	Account Notification	text/html	Aliena Somers			Yes	Preview	
72	Past Due 4	****Your Account is Past Due & ...	Past Due Notification	text/html	Kristi Spicer			Yes	Preview	
73	Weather Alert	Weather Alert - Frontier Waste S...	Account Notification	text/html	Kristi Spicer			No	Preview	
74	CC or ACH Template	CC or ACH Payment Receipt	Payment Notification (R...	text/html	Paul Gonzalez			Yes	Preview	Preview
75	Credit Card Template	Credit Card Expiration Notice	Credit Card Expiration	text/html	Paul Gonzalez			Yes	Preview	Preview
76	Blank Template - Inactive	Blank Template_Ops Notice	Operations Notification	text/html	Paul Gonzalez			No		
80	New Customer	Welcome to new customer	Account Notification	text/html	Lori Sheldt			Yes	Preview	
81	Statement	QA Waste Svc Statement	Account Statement	text/html	Lori Sheldt			Yes	Preview	Preview

Pathway: Setup > System > Notification Template