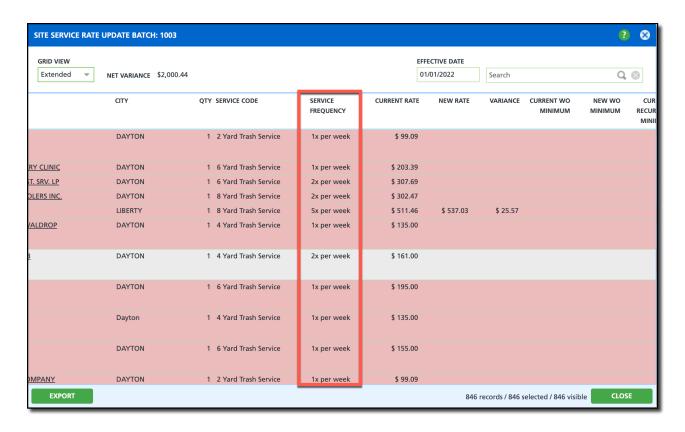# Rate Update Batch (Sales) - Service Frequency Displayed 'On Call' For Every Record (16794)

Last Modified on 05/23/2024 9:32 am EDT

An issue has been resolved in the Extended view of the Rate Update Batch screen that caused the Service Frequency to display 'On Call' for each record.

Pathway: *Sales > Rate Update Batch*