

Create Account (Accounts) - Service Region Clearing When Address Is Added (16755)

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Previously, an issue occurred when using an account template to create a new account: when an address was added, the Service Region field would unexpectedly clear. This has been resolved.

The screenshot shows the 'CREATE ACCOUNT' form with the following details:

- Account Information:** STATUS: Active, SOURCE: Call In, ACCOUNT DIVISION: HEARNE, SITE DIVISION: HEARNE, ACCOUNT CLASS: RESIDENTIAL.
- Service Address (highlighted with a red box):** NAME: Terri Tester, ADDRESS LINE 1: 7030 Los Tilos Rd, ADDRESS LINE 2: (empty), CITY/STATE/POSTAL CODE: Los Angeles, CA, 90068-3109, PHONE: (999) 999-9999.
- Billing Address:** Same as service address (checked), NAME: (empty), ADDRESS LINE 1: Enter a location, ADDRESS LINE 2: (empty), CITY/STATE/POSTAL CODE: (empty), PHONE: (999) 999-9999.
- Contact Information:** CONTACT NAME: (empty), TITLE: (empty), CONTACT EMAIL: (empty), CONTACT PHONE: (999) 999-9999, PHONE TYPE: (empty), BILLING CONTACT: (checked).
- Billing:** BILL GROUP: (empty), SURCHARGE GROUP: Fuel Surcharge 10%, INVOICE BY EMAIL: No, TERM: COD, CREDIT LIMIT: 0, AUTO STATUS UPDATE: (checked), APPLY FINANCE CHARGES: (checked), EXCLUDE FROM PAST DUE NOTIFICATION: (unchecked).
- AP (Auto Pay):** DEFAULT PAYMENT METHOD: Auto Pay, PAYEE: (empty), 1099: (unchecked).
- Location Selection:** SALES REP: House Account, SITE CLASS: (empty), SERVICE REGION: Hearne_SR (highlighted with a red box), TAX REGION: ALAMO HEIGHTS CITY, ORIGIN: (empty).

Buttons at the bottom: CREATE ACCOUNT, CLEAR.

Pathway: Accounts > Add Account