Customer Portal - 'Closed' Status Updated in Request History (16601)

Last Modified on 05/14/2024 2:45 pm EDT

When a system user in Navusoft closes a request, the status on the Customer Request History screen in the customer portal is updated to show "Closed." Previously, it displayed as "Closed - Not Chargeable."

Customer Request History					
ID	**DATE**	**TYPE**	**DESCRIPTION**	**STATUS**	**RESOLUTION TIME**
1535	02/19/2024 3:19 pm	Customer Request	Test	Closed	04/26/2024

Pathway: *Customer Portal*