

# Work Type Setup (Setup) - Modification to Alerts Tab and Notifications Added (16654) [New Feature]

Last Modified on 04/19/2024 2:13 pm EDT

The following enhancements have been applied to the Work Type Setup screen in the Alerts tab:

1. Notification Type has been split out into three columns: Notification, Type and Schedule
2. Two new service reminders have been added:
  - o Service Reminder - On Call Services - 1 business day prior at 7am
  - o Service Reminder - All Services - 1 business day prior at 7am

WORK TYPE SETUP
SETUP > OPERATIONS > WORK TYPE

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LINE OF BUSINESS: All

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ID	NAME	LOB	ACTION CATEG...	INVE... MOVE TYPE	MANIF... NOTIFI... TEMPL...	ORDER BASELINE SECONDS	DEFAULT SECONDS PER UNIT	CREATE ONE SERVICE RECORD PER QUANTITY	ENABLE DISPOSAL ENTRY	ENABLE DRIVER ENTERED LABEL WEIGHTS	ENABLE DRIVER PHOTO PROMPT	PRODUCTIVITY UNITS	ENABLE DRIVER TO SET IN PROGRESS
DDSV...	Document ...	Docu...	Swap	None			0	No	No	No	Yes	1	No
DEL...	Deliver HAZ	Hazar...	Delivery	None			0	No	No	No	No	1	No
DUM...	Dump Only	Roll Off		None			0	Yes	Yes	No	No	1	No
FL_DE...	FL Delivery	Com...	Delivery	Deli...			0	No	Yes	No	No	1	No
FL_EX...	FL Exchange	Com...	Swap	Exc...			0	No	No	No	No	1	No
FL_EX...	FL Extra Pic...	Com...	Pick Up	None			0	No	No	No	No	1	No
FL_MI...	FL Missed P...	Com...		None			0	No	No	No	No	1	No
FL_M...	FL Move	Com...		None			0	No	No	No	No	1	No
FL_RE...	FL Relocate	Com...		None			0	No	No	No	No	1	No
FL_RE...	FL Removal	Com...	Remo...	Re...			0	No	No	No	No	1	No
FL_RE...	FL Repair	Com...	Repair	None			0	No	No	No	No	1	No
FL_SE...	FL Service	Com...		None	Servic...		600	No	No	No	No	1	No
INBO...	Inbound Lo...	Inbou...	Inbou...	None			0	No	Yes	No	No	1	No
new1	new1	Com...		None			0	No	No	No	No	1	No

Alerts

Surcharges

NOTIFICATION	TYPE	SCHEDULE	NOTIFICATION TEMPLATE	
Service Status Change	Completion Summary	Same day at 7pm		<input type="checkbox"/>
Service Status Change	Cancelled	Immediate upon status update	Service Notification-Cancelled - WO #@@workor...	<input checked="" type="checkbox"/>
Service Status Change	Not Serviced	Immediate upon status update		<input type="checkbox"/>
Service Reminder	Every x weeks services	3 calendar days prior at 7am	Service Reminder-Calendar - WO #@@workorder...	<input checked="" type="checkbox"/>
Service Reminder	Every x weeks services	2 calendar days prior at 7am	Service Reminder-Calendar - WO #@@workorder...	<input checked="" type="checkbox"/>
Service Reminder	Every x weeks services	1 calendar day prior at 7am	Service Reminder-Calendar - WO #@@workorder...	<input checked="" type="checkbox"/>
Service Reminder	Every x weeks services	3 business days prior at 7am	Service Reminder-Business - WO #@@workorder...	<input checked="" type="checkbox"/>
Service Reminder	Every x weeks services	2 business days prior at 7am	Service Reminder-Business - WO #@@workorder...	<input checked="" type="checkbox"/>
Service Reminder	Every x weeks services	1 business day prior at 7am	Service Reminder-Business - WO #@@workorder...	<input checked="" type="checkbox"/>
Service Reminder	Every x weeks services	1 business day prior at 7pm		<input type="checkbox"/>
Service Reminder	On call services	Same day at 7am		<input type="checkbox"/>
Service Reminder	On call services	1 calendar day prior at 7am		<input type="checkbox"/>
Service Reminder	On call services	1 business day prior at 7am		<input type="checkbox"/>
Service Reminder	All services	1 week prior at 7am		<input type="checkbox"/>
Service Reminder	All services	1 business day prior at 7am		<input type="checkbox"/>

Pathway: Setup > Operations > Work Type