

# Customer Portal - Prospect Accounts No Longer Display In Customer Portal (16596) [Enhancement]

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An enhancement has been made to the Customer Portal, removing the display of 'prospect' accounts.

The screenshot displays the Customer Portal interface. At the top, account information for '49037 testing - ticket 21852' is shown, including address (7500 Bellaire Blvd, Houston, TX 77036-5018) and phone number (+1 832-767-1856). A red box highlights the 'Prospect' status. Below this, account details are listed: DIVISION (CORPUS), ACCOUNT MGR (Aliena Somers), CLASS (COMMERCIAL), SOURCE (Cold Call), and REBATE PAYMENT (ACH). A dropdown menu titled 'SELECT ACCOUNT' is open, showing a list of accounts with '41898 Navusoft Premier Waste And Recycling' selected. To the right, a 'SELECT SERVICE LOCATION' dropdown shows '41898001 Navusoft - Demo Post Oak Blvd, Houston TX'. Below these dropdowns is a 'RECENT SERVICES' table with columns for ID and SERVICE. At the bottom, there are four navigation buttons: 'Invoice History', 'Manage Auto Pay', 'Payment Methods', and 'Reports / Documents'.

RECENT SERVICES	ID	SERVICE
Wed Feb 28, 2...	<a href="#">7462298</a> (Completed)	30 Yard Open Top Se...
Fri Jan 12, 2024	<a href="#">7261044</a> (Completed)	2 Yard Trash Service
Wed Nov 8, 20...	<a href="#">7039366</a> (Completed)	30 Yard Compactor S...
Wed Oct 11, 2...	<a href="#">6805040</a> (Completed)	30 Yard Compactor S...
Fri Apr 21, 2023	<a href="#">5915744</a> (Credit Hold)	30 Yard Compactor S...

Pathway: Customer Portal