

# Accounts - Logic Updated to Service Code Field For On Call Work Orders (16611) [Enhancement]

Last Modified on 04/11/2024 10:21 am EDT

Logic has been updated to the creation of on call work orders to auto-populate the Service Code field if the site has only one active service. Otherwise, if there is more than one active service, the Service Code field remains null requiring the user to make a manual selection.

The screenshot displays the 'CREATE ON CALL ORDER' form. The background shows account information for 'Central Perk' (48989) at '2222 4th St, White Bear Lake, MN 55110-3044, US'. The account is 'Active' and has a 'DIVISION' of 'QAWASTE'. The 'ACCOUNT MGR' is 'Aliena Somers' and the 'CLASS' is 'ROLL OFF-TEMP'. The 'TERMS' are 'Net 20' and 'INVOICE DELIVERY' is 'Email with Attachment'. The 'CURRENT' amount is '0.00' and the '1-30' amount is '0.00'. The 'ACTIVE SERVICES' list shows 'Standard' with '10 Yard Open Top Service' selected. The 'CREATE ON CALL ORDER' form is open, showing the 'SERVICE CODE' dropdown menu with '10 Yard Open Top Service' selected. The form includes fields for 'SCHEDULE DATE' (04/01/24 Monday), 'ORDER TYPE', 'QUANTITY' (1), 'REQUESTED BY', 'CONTACT', 'REASON CODE', 'ORDER NOTES', 'PO NUMBER', 'BLANKET PO', 'EXTERNAL ID', 'ROUTE', and a 'CHARGES' section with checkboxes for 'Charges must match Equipment' and 'Charges must match Material'. A 'CREATE' button is at the bottom right of the form.

Pathway: Accounts > Search > Accounts