

# Contracts/Proposals (Document Type) - Contracts Not Being Automatically Approved (16531)

Last Modified on 03/27/2024 1:29 pm EDT

An issue has been resolved that prevented proposals and contracts from automatic approval, even when the "Automatic" option was selected in the Document Type Setup. Additionally, in "Update Document Type," the "Automatic" approval selection option has been renamed to "Automatic - Every 5 Minutes".

The screenshot displays the 'DOCUMENT TYPE SETUP' interface. It features a table with columns: ID, NAME, FORM TYPE, REASON CODE, and IS RENEWAL TYPE. A modal window titled 'UPDATE DOCUMENT TYPE' is open, showing a form with the following fields:

- NAME: Chg Svc-Price Decrease
- FORM TYPE: Service Contract
- REASON CODE: CHG-Price Decrease
- IS RENEWAL TYPE: Yes
- IS TEMP: No
- PRE-AUTHORIZATION: Not Required
- APPROVAL: Automatic - Every 5 Mins (highlighted with a red box)
- CHECK LIST TYPE: (empty)
- ACTIVE: Yes

ID	NAME	FORM TYPE	REASON CODE	IS RENEWAL TYPE
1	A-New Service	Proposal	ADD-Add Svc - New Service	No
11	A-New Service-noPreAuthAuto an	Service Contract	ADD-Add Svc - New Service	No
21	A-New Service			No
36	Chg Svc-Price Decrease			Yes
48	Chg Svc-Price Decrease			Yes
60	Chg Svc-Price Decrease			Yes
78	Chg Svc-Price Increase			Yes
79	Chg Svc-Price Increase			Yes
80	Chg Svc-Price Increase			Yes
81	Chg Svc-Service Decrease			Yes
82	Chg Svc-Service Increase			Yes
83	Chg Svc-Service Increase			Yes
84	Chg Svc-Service Decrease			Yes
85	Chg Svc-Service Decrease			Yes
86	Chg Svc-Service Increase			Yes
87	End Svc-End Svc			No
88	A-Change in LOB/Equipment			No
89	A-New Business-Acquisition			No
90	A-New Business-From Compe			No

Pathway: Setup > Document Formats > Type