

Site Status - "Bad Debt" No Longer Available as a Site Status (16541)

Last Modified on 03/22/2024 5:13 pm EDT

When an account with a single site is updated to a "Bad Debt" status, the logic has been updated to prevent the Site status from being changed to "Bad Debt." Furthermore, "Bad Debt" is no longer an available status in Site Status History.

SITE STATUS HISTORY

SITE STATUS	SALE STAGE	UPDATED ON	EFFECTIVE DATE	USER ID	NOTE
Active		Oct 19, 2023	Oct 19, 2023	Aliena Somers	

STATUS SALES STAGE EFFECTIVE DATE

NOTE

- Inactive (Requires no active services)
- Prospect (Requires no active services)
- Active**
- Vacation Hold
- Site Credit Hold
- Vacant (Requires no active services)
- Exempt (Requires no active services)

Pathway: Accounts > Customer Service Screen