

AR History - Logic Updated to 'Viewed Notification' Status Icon (16537)

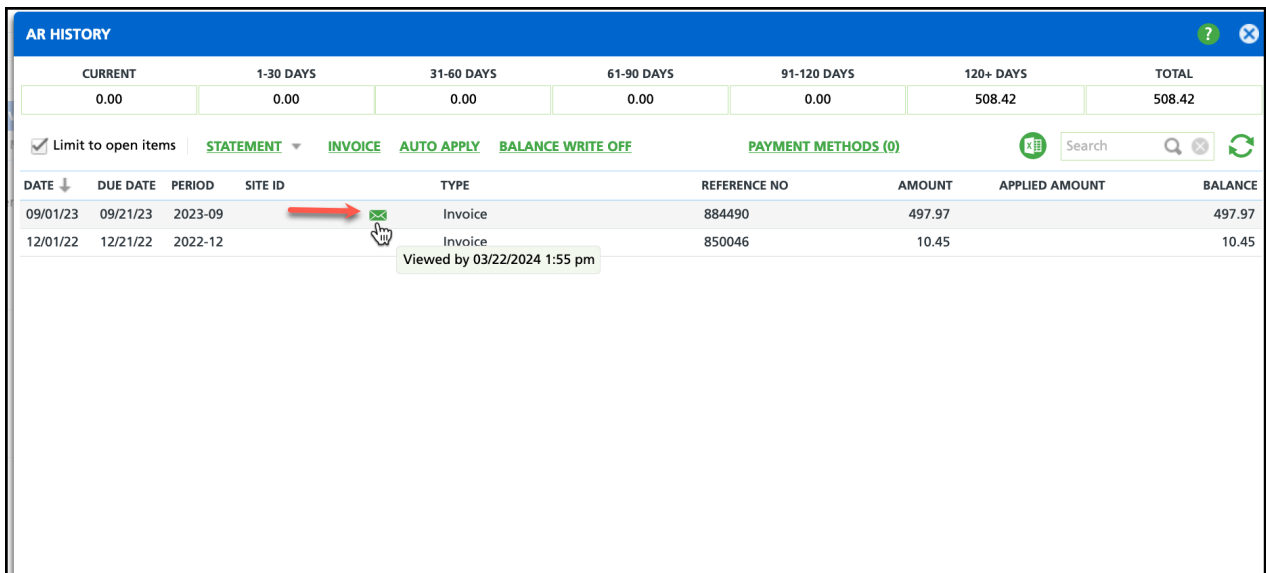
Last Modified on 03/22/2024 3:07 pm EDT

The logic for the notification icon indicating when a customer has viewed the invoice has been updated. The email icon will turn green (indicating the invoice has been read) under the following circumstances once the invoice is viewed from:

- The original notification link
- The invoice reminder email link
- The past due reminder email link
- Manually emailing the invoice
- Customer Portal

The email icon **will not** display green for the following reasons:

- Viewing the email PDF attachment (if the account is set to include the attachment).
- Viewing the invoice from a URL that was copied in Navusoft and emailed to the customer.



The screenshot shows the AR History interface with a table of invoices. The table has columns for DATE, DUE DATE, PERIOD, SITE ID, TYPE, REFERENCE NO, AMOUNT, APPLIED AMOUNT, and BALANCE. Two invoices are listed: one from 09/01/23 and another from 12/01/22. A red arrow points to a green 'x' icon in the TYPE column for the 09/01/23 invoice, which is labeled 'Viewed by 03/22/2024 1:55 pm'.

AR HISTORY									
CURRENT	1-30 DAYS	31-60 DAYS	61-90 DAYS	91-120 DAYS	120+ DAYS	TOTAL			
0.00	0.00	0.00	0.00	0.00	508.42	508.42			
<input checked="" type="checkbox"/> Limit to open items	STATEMENT	INVOICE	AUTO APPLY	BALANCE WRITE OFF	PAYMENT METHODS (0)	Search			
DATE ↓	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO	AMOUNT	APPLIED AMOUNT	BALANCE	
09/01/23	09/21/23	2023-09		Invoice	884490	497.97		497.97	
12/01/22	12/21/22	2022-12		Invoice	850046	10.45		10.45	Viewed by 03/22/2024 1:55 pm

Pathway: Accounts > Customer Service Screen > AR History