


Credit Card Expiration - Logic Updated (16415) [Enhancement]

Last Modified on 03/18/2024 10:00 am EDT

The logic for Credit Card Expiration notifications has been updated to issue notifications in scenarios where a customer was previously on auto-pay with their expired card, but the new active card **is not set to auto-pay**. Previously, credit card expiration notifications **were not issued** in situations where a customer was on auto-pay with their expired card, but the new card wasn't set to auto-pay.

NOTIFICATION TEMPLATE SETUP										
SETUP > SYSTEM > NOTIFICATION TEMPLATE										
+ TYPE Credit Card Expiration 										
ID	NAME	DEFAULT SUBJECT	TYPE	CONTENT TYPE	CREATED BY	SURVEY TYPE	RESPONSE REQUEST	ACTIVE	PREVIEW EMAIL	PREVIEW TEXT
75	Credit Card Expiration N...	Credit Card Expiration N...	Credit Card Expir...	text/html	Lori Jones			Yes	Preview	Preview
107	Credit card second	Credit Card second	Credit Card Expir...	text/html	Lori Jones			No	Preview	

Pathway: Setup > System > Notification Template > Credit Card Expiration (Type)