

# Account Request Management - Screen Enhancements (16476) [Enhancement]

Last Modified on 03/15/2024 3:04 pm EDT

The following updates have been applied to the Account Request Management screen:

1. Date formatting has been updated to display the first three characters of the day of the week. This also applies to the 'Completed On' date.
2. The Account / Site column has been improved to include a ' / ' between the account and site.
3. A "Completion Note" column has been added, visible when the Status filter is set to any of the completed options. Additionally, a "Status" column will also be shown after the "Note" column when the Status filter is set to "Not Completed."
4. "Completed By" and "Completed On" columns have been updated to display when the Status filter is set to any of the completed options.

ACCOUNT REQUEST MANAGEMENT										ACCOUNTS > ACCOUNT REQUEST MANAGEMENT	
DIVISION	ASSIGNED TO	TYPE	STATUS								
All	All	All	Completed in Last 90 Days								
ID	TYPE	ASSIGNED TO	DATE	ACCOUNT / SITE	CONTACT	NOTE	COMPLETION NOTE	COMPLETED BY	COMPLETED ON		
1480	Customer Request	John Doe	Mon 10/21/24 02:10 pm	48530 Lorene Jones / 48530001 Lorene Jones	Lorene Jones	how do i change my pass...		John Doe	Mon 10/21/24 10:10 am		
1482	Customer Request	John Doe	Tue 10/22/24 12:10 am	31021 Patrick Mark / 31021001 Patrick Mark	Mark PATRICK	Account and service to en...	CALLED AND LVM REGAR...	John Doe	Thu 10/24/24 08:10 am		
1481	Customer Request	John Doe	Mon 10/21/24 11:10 pm	26517 Ashley Gates & Robert Smith / 26517001 Ashley Gates & Robert Smith	Ashley Gates & Robert Smith	Hello my trash hasn't bee...		John Doe	Thu 10/24/24 10:10 am		
1483	Customer Request	John Doe	Thu 10/24/24 04:10 pm	42240 Waldoxk, LTD / 42240001 Waldoxk, LTD	Waldoxk, LTD	Please resume service for ...		John Doe	Thu 10/24/24 01:10 pm		
1484	Customer Request	John Doe	Fri 10/25/24 09:10 am	47776 CITY OF BROOKSIDE VILLAGE / 47776001 CITY OF BROOKSIDE VILLAGE	CLEO RODRIGUEZ	We DID NOT get a trash ...		John Doe	Fri 10/25/24 07:10 am		
1485	Customer Request	John Doe	Sat 10/26/24 01:10 am	39855 The Cleaners / 39855006 Stream Co.	The Cleaners	Call 3619061468 so i can ...		John Doe	Sat 10/26/24 07:10 am		

Pathway: Accounts > Account Request Management