

Work Orders - Notifications Not Sending for Work Orders Set to 'In Progress' (16387)

Last Modified on 02/29/2024 1:12 pm EST

The problem causing a service notification for certain work types not to be sent when updating the work order's status to 'In Progress' has been resolved.

WORK TYPE SETUP | LINE OF BUSINESS: All

ID	NAME	LOB
DDSV	Document Destruction Service	Document Destruction
DEL_HAZ	Deliver HAZ	Hazardous Material
DUMPONLY	Dump Only	Roll Off
FL_DELIVER	FL Delivery	Commercial
FL_EXCHANGE	FL Exchange	Commercial
FL_EXTRAPU	FL Extra Pick Up	Commercial
FL_MISSED	FL Missed Pick Up	Commercial
FL_MOVE	FL Move	Commercial
FL_RELOCAT	FL Relocate	Commercial
FL_REMOVE	FL Removal	Commercial
FL_REPAIR	FL Repair	Commercial
FL_SERVICE	FL Service	Commercial
INBOUNDLD	Inbound Load	Landfill

EDIT SERVICE RECORD

Monterey Park Golf Club
1224 W Ramona Blvd
Monterey Park, CA 91754-2104

WORK ORDER: 7496619 | QTY: 1 | SERVICE CODE: 3 Yard Trash Service | EQUIPMENT: 3YD | WORK TYPE: FL_DELIVER | ORDER TYPE: Add Service | MATERIAL: MSW

ORDER NOTES: [Empty]

CREATED BY: Paul Jones on 2/28/24 1:14 pm

ORDER REASON: [Empty]

SCHEDULED DATE: 02/29/24 Thursday | ROUTE: LA 101 | SEQUENCE: 0 | DESTINATION / ORIGIN: [Empty]

Originally scheduled Wednesday 2/28/24 rescheduled by Paul Jones on 2/28/24 3:19 pm

WORK STATUS: **In Progress** | EXCEPTION REASON: [Empty] | POSTING STATUS: Pending

Charges | Disposal / Ship | Payments | Completion | Lab Tests | Attachments | Inventory | Labels | Photos

Charges must match Equipment [] | Charges must match Material [] | WO MINIMUM: [] | CALCULATE LAB QTY AND DISCOUNT

GROSS QTY	LABELS	NO CHARGE QTY	CHARGE QTY	UOM	CHARGE CODE	PER UNIT	VENDOR RATE	MINIMUM TYPE	MINIMUM	TOTAL

Select Print Format [] | SAVE

NOTIFICATION TYPE

- Not Serviced Notification (Send immediately upon status update)
- Service reminder for every x weeks services (Send 3 Calendar days prior to scheduled service)
- Service reminder for every x weeks services (Send 2 Calendar days prior to scheduled service)
- Service reminder for every x weeks services (Send 1 Calendar day prior to scheduled service)
- Service reminder for every x weeks services (Send 3 business days prior to scheduled service)
- Service reminder for every x weeks services (Send 2 business days prior to scheduled service)
- Service reminder for every x weeks services (Send 1 business day prior to scheduled service)
- Service reminder for every x weeks services (Send 1 business day prior to scheduled service)
- Service reminder for on call services (Send day of scheduled service at 7am)
- Service reminder for on call services (Send 1 day prior to scheduled service at 7am)
- Service reminder for all services (Send 1 week prior to scheduled service at 7am)
- Vendor Order Notification (Manual)
- Service Completion (1 day after at 7 pm)
- Service In Progress (Send immediately upon status update)

Vendor Work Order Notification

Service Notification-In Progress-WO # @@workorder.number;