

# Default Bill Group - Setup Not Being Followed For New Added Accounts (16406)

Last Modified on 02/26/2024 11:05 am EST

The default bill group established in the Default Bill Group Setup was not being retrieved when adding a new account with matching Account Division and Account Class.

The screenshot displays two overlapping software windows. The top window, titled 'DEFAULT BILL GROUP SETUP', shows a table with the following data:

ID	DIVISION	ACCOUNT CLASS	DEFAULT BILL GROUP
1000	CORPUS	COMMERCIAL	COR-COMM MON ADVANCE
1001	QAWASTE	COMMERCIAL	QA Billing Cycle

The bottom window, titled 'CREATE ACCOUNT', shows a form with the following fields and values:

- STATUS: Active
- SOURCE: Acquisition
- ACCOUNT DIVISION: QAWASTE
- SITE DIVISION: QAWASTE
- ACCOUNT CLASS: COMMERCIAL
- Billing Address: Same as service address
- Billing: BILL GROUP: QA Billing Cycle
- INVOICE BY EMAIL: [Dropdown]
- TERM: Net 20
- CREDIT LIMIT: 500
- AP: DEFAULT PAYMENT METHOD: ACH
- PAYEE: [Dropdown]
- 1099:

Pathway: Setup > Accounting > Default Bill Group