

Account Request - Uploaded Photos Not Displaying (16405)

Last Modified on 02/26/2024 10:27 am EST

An issue has been resolved that was preventing an image uploaded in the portal from displaying in the Account Request and Account Request Management screens in Navusoft.

The screenshot displays the 'ACCOUNT REQUEST MANAGEMENT' interface. At the top, there are filters for 'DIVISION' (All), 'ASSIGNED TO' (All), 'TYPE' (Customer Request), and 'STATUS' (Not Completed). A search bar is located on the right. Below the filters is a table of account requests. A modal window titled 'ACCOUNT REQUEST' is open, showing the 'Photos' tab. The modal contains a table with columns for 'DESCRIPTION', 'CREATED ON', 'DISPLAY IN CUSTOMER PO...', and 'DELETE'. A photo of a logo is visible in the modal. A red arrow points to the 'View' button in the modal. The main table below the modal shows the following data:

ID	TYPE	ASSIGNED TO	DATE	ACCOUNT/ SITE	CONTACT	NOTE	COMPLETED BY	COMPLETED ON
1502	Customer Request	Lori Jones	Thu May 4, 2023 06:20 ...	48910 QA Hospital 48910001 Q...	Lori	added on portal		
1503	Customer Request	Lori Jones	Thu May 4, 2023 06:22 ...	48910 QA Hospital 48910001 Q...	Lori	added on portal		
1504	Customer Request	Lori Jones	Thu May 4, 2023 06:23 ...	48910 QA Hospital 48910001 Q...	Lori	on portal - 3rd time		
1505	Customer Request	Lori Jones						
1507	Customer Request	House Account						
1508	Customer Request	House Acct non						
1509	Customer Request	House Acct non						
1511	Customer Request	House Acct non						
1514	Customer Request	Nikita Raiyani						
1516	Customer Request	House Account						
1518	Customer Request	Deara Nikolouz						
1519	Customer Request	House Account						
1522	Customer Request	House Acct non						
1523	Customer Request	House Account						
1524	Customer Request	Bill Smith						
1525	Customer Request	Bill Smith						
1526	Customer Request	House Acct non						
1528	Customer Request	Matt lori gmail						
1529	Customer Request	House Acct non						
1530	Customer Request	House Account						
1531	Customer Request	House Account						
1535	Customer Request	Dave Pike						
1536	Customer Request	Dave Pike						
1538	Customer Request	Ed Sulek	Wed Feb 21, 2024 11:1...	30622 PIZZA HUT 30622001 PIZ...	Ed	This is a test of the cus...		
1539	Customer Request	House Account	Fri Feb 23, 2024 11:50 ...	30565 DOMINOS PIZZA 305650...	Paul G	Testing NAVU-16405		
1540	Customer Request	House Account	Mon Feb 26, 2024 07:1...	26034 Navu Waste INC 2603400...	Aliena	This is a photo Test		

Pathway (Portal): Customer Portal > Requests

Pathway: Accounts > Account Request Management