

Service Record - Display Signature Omit Reason (16355) [Enhancement]

Last Modified on 02/21/2024 3:12 pm EST

In NavuNav, if the driver has chosen a reason code for not capturing the customer's signature, the reason code will be displayed in the Completion tab of the Service Record.

EDIT SERVICE RECORD

Example Site INC
1234 Navu Way
Pearland, TX 77584
PHONE (555) 555-1234
CREATED BY Paul Jones on 2/20/24 9:19 am
ORDER REASON

WORK ORDER	QTY	SERVICE CODE	EQUIPMENT
7462302	1	30 Yard Open Top Service	30YD

ORDER NOTES

PO NUMBER EXTERNAL ID

SCHEDULED DATE 02/20/24 Tuesday ROUTE HOU 301 SEQUENCE 0

WORK STATUS Service Completed EXCEPTION REASON

[Update History](#) Test2 Dispatcher User on 2/20/24 12:2

Charges \$ 237.15 Source Location Disposal / Ship Payments **Completion** Attachments Labels

START 02/20/24 12:28 pm Test2 Dispatcher User - Dispatch setting status to IN PROGRESS
END 02/20/24 12:29 pm Test2 Dispatcher User - Dispatch setting status to SERVICE COMPLETED
DISPOSAL ARRIVAL 02/20/24 12:29 pm to HOMEBASE

No Driver Signature / No Customer Signature - Omit Reason: Unable to Sign

COMPLETION/EXCEPTION NOTES

Pathway: Service Record > Completion (tab)