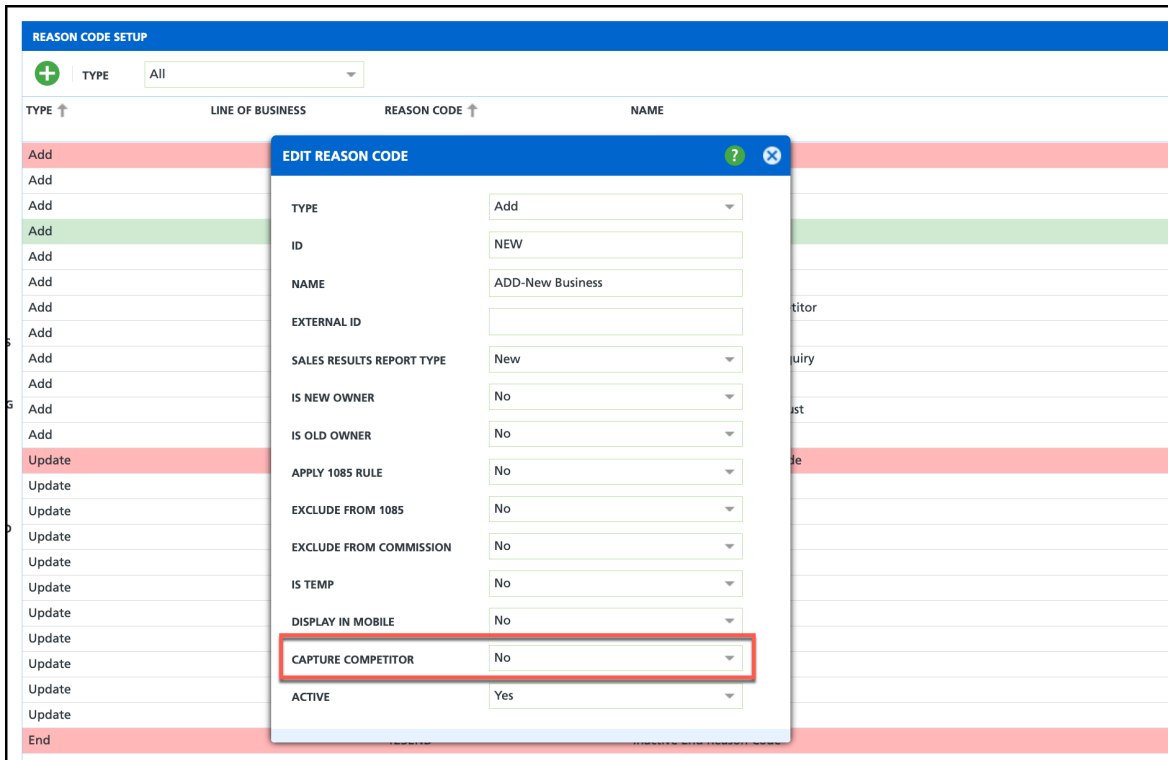


Reason Code (Setup) - New 'Capture Competitor' Option Added (16334) [Enhancement]

Last Modified on 02/08/2024 12:43 pm EST

The 'Capture Competitor' field has been made available to Add Service type reason codes when previously this field was limited to only the End Service type reason codes. Once enabled, a 'Current Competitor' field will display on the Add Active Service screen in Accounts.



Pathway: Setup > System > Reason Code