

Add/Edit Services - Addition of 'Current Competitor' Field (16335)

Last Modified on 02/08/2024 12:27 pm EST

A 'Current Competitor' field has been added to the Add Active Service screen for reason codes that have the 'Capture Competitor' option enabled.

The screenshot displays the 'ADD ACTIVE SERVICE' form. At the top, the title 'ADD ACTIVE SERVICE' is in a blue header. Below the header, the form contains several input fields: 'REASON CODE' (set to 'ADD-New Bus-From Competitor'), 'COMPETITOR' (a new dropdown field highlighted with a red arrow), and 'START DATE'. Below these are fields for 'QTY', 'EQUIPMENT' (set to 'Choose one'), 'SERVICE CODE', 'FREQUENCY', 'PER UNIT' (set to '0.0000'), and 'SERVICE FEES' (set to '0.00'). Further down, there are fields for 'REQUESTED BY' and 'SERVICE NOTES'. On the right side, there is a map of Los Angeles with a red location pin. At the bottom, there is a table header with columns: 'SERVICE CHARGES', 'RATE', 'UOM', 'NO CHARGE QTY', 'EST QTY', 'MINIMUM TYPE', 'MINIMUM', and 'MAX WEIGHT'.

Pathway: Accounts > Customer Service Screen > Add Service