

Account Class Setup - Default Work Order Attachment Display in Customer Portal (16260) [Enhancement]

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The Account Class Setup's Account Portal tab has been enhanced with a new checkbox option: 'Default Work Order Attachment - Display in Customer Portal.' Enabling this option will automatically check the 'Display In Customer Portal' checkbox when adding an attachment to the Service Record.

The screenshot shows the 'UPDATE ACCOUNT CLASS' interface with the 'Account Portal' tab selected. The form contains several configuration options, each with a dropdown menu. The option 'DEFAULT WORK ORDER ATTACHMENT - DISPLAY IN CUSTOMER PORTAL' is highlighted with a red rectangular box. The current value for this option is 'No'.

| Field Name | Value |
|---|---------------|
| ENABLE PORTAL ACCESS | Yes |
| ACCOUNT PORTAL HOME PAGE | Calendar View |
| ENABLE ADD SITES | No |
| NEW LOCATION TEMPLATE | |
| NEW LOCATION BUNDLE | |
| ENABLE ON CALL ORDERS | No |
| ENABLE REPORT ACCESS | Yes |
| ENABLE VIEWING INACTIVE SITE | No |
| DEFAULT WORK ORDER PHOTO - DISPLAY IN CUSTOMER PORTAL | Yes |
| DEFAULT WORK ORDER ATTACHMENT - DISPLAY IN CUSTOMER PORTAL | No |

Pathway: Setup > Accounts > Account Class