

# Email Invoice Link - Quick Pay Link Not Loading (16120)

Last Modified on 12/19/2023 4:51 pm EST

The issue with the payment link for emailed invoices not loading has been resolved.

The screenshot displays a web portal interface for a customer account. On the left, the 'QA Dayton' logo is visible. The account balance due is \$956.87, and the past due amount is \$871.95. A 'Make a payment' button is highlighted with a red box, and a 'Login' link is below it. The main content area shows an invoice summary for 'QA Waste Services - DAYTON' and 'Navusoft Premier Waste And Recycling'. The invoice details include: INVOICE # 888910, AMOUNT 135.92, ACCOUNT # 41898, DATE Dec 19, 2023, and QUICK PAY CODE F727E. A table on the right shows a breakdown of charges: UNIT RATE 125.55, TOTAL 125.55; another row with UNIT RATE 10.37, TOTAL 10.37; and a final row with UNIT RATE 135.92, TOTAL 135.92. A payment modal is open in the foreground, showing a 'TOTAL DUE' of \$956.87 and a 'PAST DUE' amount of \$871.95. The modal includes a 'Submit Payment Today to Avoid Suspension of all Services' warning, a list of payment options (Total Balance, Current Charges, Fixed Amount, Selected Invoices), and a 'Payment Total' section. Below this, there are fields for '\*Payment Method', '\*Name On Card', '\*Confirmation Email', and 'Note', followed by a 'Process Payment' button.

Pathway: Customer Portal