

Reason Code Setup - Addition of Active Field (15997) [Enhancement]

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A new 'Active' column has been added in both the Add and Edit Reason Code screens, as well as the Reason Code Setup screen. To modify the active status of a reason code, double-click on the corresponding row, and the Edit Reason Code editor will be displayed.

The screenshot displays the 'REASON CODE SETUP' interface. At the top, there is a breadcrumb trail: 'SETUP > SYSTEM > REASON CODE'. Below this is a header bar with a green plus icon and a dropdown menu set to 'All'. The main area is a table with columns: TYPE, LINE OF BUSINESS, REASON CODE, NAME, GL ACCOUNT, DISPLAY IN MOBILE, RESULT, EXTERNAL ID, and ACTIVE. The 'ACTIVE' column is highlighted in yellow. A red arrow points from the plus icon to the 'ACTIVE' column. An 'ADD REASON CODE' dialog box is open, showing fields for TYPE, ID, NAME, and ACTIVE. The 'ACTIVE' field is highlighted with a red box and contains the value 'Yes'. A 'SAVE' button is visible at the bottom of the dialog.

TYPE	LINE OF BUSINESS	REASON CODE	NAME	GL ACCOUNT	DISPLAY IN MOBILE	RESULT	EXTERNAL ID	ACTIVE
Add		123344	123444		No	New	gg	No
Add		123456	add test		No	New		No
Add	ADD_NEWCUS		ADD-Add Svc - New Service		No	New		Yes
Add	NEW					ew		Yes
Add	NEW_ACQ					ew		Yes
Add	NEW_CHG					ew		Yes
Add	NEW_FC					ew		Yes
Add	NEW_OC					ew		Yes
Add	NEW_SEO					ew		Yes
Add	NEW_TMP					Seasonal		Yes
Add	RBD					ew		Yes
Add	SYSTEM_ADD					Seasonal		Yes
Update	123UPDATE					Seasonal		No
Update	CHG_CORR		CHG-Price/Svc Correction		No	Temp / Seasonal		Yes

Pathway: Setup > System > Reason Code