

Customer Portal - Wallet

Last Modified on 07/01/2024 11:12 am EDT

Pathway: [Customer Portal](#) > [Manage Wallet](#)

The Manage Wallet screen displays all payment methods linked to an account, offering options to add new methods and remove any that are no longer required.

SELECT ACCOUNT 1 of 10 **SELECT SERVICE LOCATION** 1 of 1

21638 BIG STATE 21638001 BIG STATE 12911 Farm to Market 1960 Rd W, Houston TX

TEST MESSAGE TESTING

\$ 0.00 TOTAL DUE

\$ 0.00 PAST DUE

Make a Payment
Last Payment: 12-11-2023 - Visa
123456_DEMO_AUTH \$ 731.40

Invoice History

Manage Auto Pay

Wallet

Reports / Documents

REQUESTS [CLICK HERE TO SUBMIT](#)

CURRENT SERVICES **FREQUENCY** **NEXT SCHEDULED**

1 - 10 Yard Trash Service	On Call	
1 - Roll Off Rental Monthly	On Call	
1 - 4 Yard Trash Service	1x per week	Mon May 27th
1 - 2 Yard Recycle Service	On Call	
1 - 35 Yard Compactor Ser...	2x per week	Thu May 23rd
1 - 10 Yard Open Top Service	On Call	

[PRINT CALENDAR](#)

RECENT SERVICES **ID** **SERVICE**

Mon May 27, ...	7703715	4 Yard Trash Service
Mon Mar 25, ...	7403228 (Completed - Recycling Contaminated)	4 Yard Trash Service
Mon Feb 26, 2...	7259940 (Not Serviced - Bin Blocked)	4 Yard Trash Service
Mon Feb 5, 2024	7142482 (Not Serviced - Bin Overloaded)	4 Yard Trash Service
Mon Aug 14, ...	6303866 (Completed)	4 Yard Trash Service

[VIEW PREVIOUS AND FUTURE SERVICES](#)

Manage Wallet

ACCOUNT HOLDER NAME	TYPE	LAST 4 DIGITS	EXPIRATION DATE	PORTAL USER

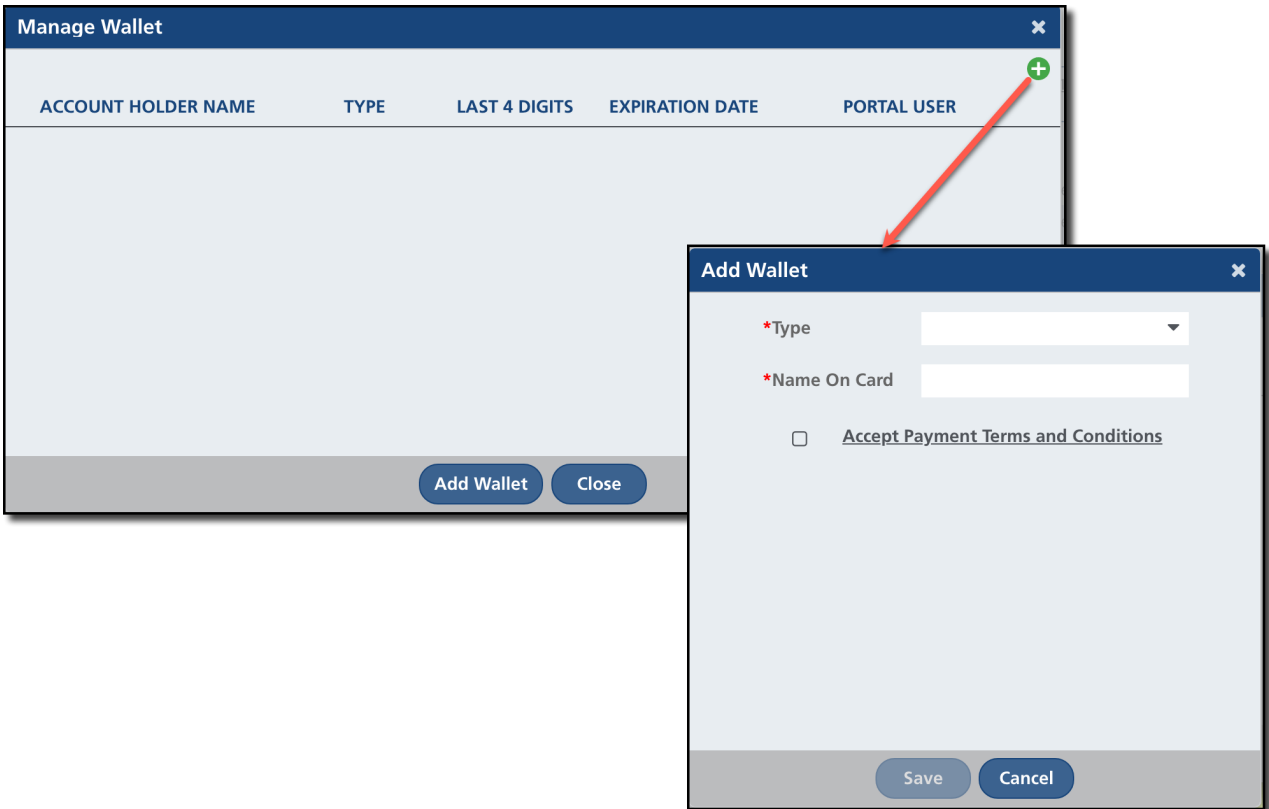
[Add Wallet](#) [Close](#)

Manage Wallet

Field	Description
Account Holder Name	Displays the name of the account holder for the payment method.
Type	Displays if the payment method is Credit Card or Bank Account.
Last 4 Digits	Displays the last four digits of the credit card or bank account.

Expiration Date	Displays the Credit Card expiration date if credit card is used. Otherwise displays blank.
Portal User	Displays the name of the customer portal user who set up the payment method.

Add or Remove a Wallet



Add

1. Click the **green +** to open the 'Add Wallet' popup.
 - Select **Type** to identify the wallet as either a Credit Card or Bank Account.
 - Based on the selection, enter the details for the wallet.
 - Review the '**Accept Payment Terms and Conditions**' and select the check box when finished.
 - Click '**Save**' and the wallet is now available for use.

Remove

1. Click the **red -** to remove the wallet.
 - After clicking the remove icon, a confirmation message will appear to ensure the user intends to remove the wallet.