

Customer Portal - Changes to Quick Pay and Make A Payment Screen (15952) [Enhancement]

Last Modified on 11/21/2023 11:22 am EST

The following changes have been applied to both the **Quick Pay** and **Make a Payment** screens available in the Customer Portal:

1. Radio buttons and payment options have been added to allow customers to select how they would like to pay.
2. If 'Selected Invoices' is chosen, clicking on the invoice amount will open the 'Payment Invoices' popup, allowing the customer to choose the specific invoice to which they would like the payment to be applied.
3. If the customer enters a payment amount that exceeds the Total Balance, a warning message in red text, stating 'Payment Total Exceeds Total Due,' will appear below the Process Payment button.

