

# Reason Codes (NavuNav iOS) - Reason Codes Not Adhering to the "Display In Mobile" Setting (14618)

Last Modified on 11/02/2023 4:00 pm EDT

The issue allowing reason codes with the "Display in Mobile" setting set to "No" to still appear in the iOS mobile app when adding an exception has been resolved.

The screenshot displays the 'REASON CODE SETUP' interface. At the top, there is a blue header with a plus icon and a dropdown menu for 'TYPE' set to 'Down Time'. Below this is a table with columns: 'TYPE ↑', 'LINE OF BUSINESS', 'REASON CODE ↑', and 'NAME'. The table contains one entry: 'Down Time', 'Miscellaneous', 'FLAT', and 'Flat Tire'. A modal window titled 'ADD REASON CODE' is open in the foreground. It has a blue header with a question mark and a close icon. The modal contains several input fields: 'TYPE' (Down Time), 'ID' (Other), 'NAME' (Other), 'EXTERNAL ID' (empty), 'DISPLAY IN MOBILE' (No), and 'LINE OF BUSINESS' (Commercial). The 'DISPLAY IN MOBILE' field is highlighted with a red border. At the bottom of the modal is a green 'SAVE' button.

TYPE ↑	LINE OF BUSINESS	REASON CODE ↑	NAME
Down Time	Miscellaneous	FLAT	Flat Tire

**ADD REASON CODE**

TYPE: Down Time

ID: Other

NAME: Other

EXTERNAL ID:

**DISPLAY IN MOBILE: No**

LINE OF BUSINESS: Commercial

**SAVE**