

Active Services - Logic Updated for Reversing a Site Service (15594)

Last Modified on 10/13/2023 12:25 pm EDT

A fix has been deployed to reversal logic functionality to prevent the restoration of the history of previously ended services when the most recent ended service is reversed.

The screenshot displays a software interface for account management. At the top, account details for '48969 Staples Center' are shown, including address and phone number. A table below lists service amounts for various periods: CURRENT (102.50), 1-30 (0.00), 31-60 (0.00), 61-90 (0.00), 91-120 (0.00), and 120+ (0.00). A 'HIGHLIGHTS' section lists pending adjustments. Below this is a table of 'ACTIVE SERVICES (3)' with columns for QTY and SERVICE CODE. A calendar view for October 2023 is shown at the bottom, with a context menu open over the 'Reverse' option for a service on Oct 2.

CURRENT	1-30	31-60	61-90	91-120	120+
102.50	0.00	0.00	0.00	0.00	0.00

QTY	SERVICE CODE
1	3 Yard Trash Service
1	10 Yard Open Top Service
1	10 Yard Open Top Service

DATE	DESCRIPTION
Oct 2	Adjustment

- Edit
- Reverse
- Create On Call Order
- View Billing History
- View Change History
- View Routing History
- View Service History

Pathway: Accounts (Customer Service screen) > Active Services (right click on service - Reverse)