

# Accounts - Users Unable to Edit Disposal/Ship Record (15886)

Last Modified on 10/13/2023 3:46 pm EDT

An issue has been resolved that prevented a user with permission 303 (Modify Disposal Records For Posted/Billed Work Orders) from being able to edit a disposal record.

The screenshot shows a software interface for editing a service record. The main window is titled "EDIT SERVICE RECORD" and contains a modal form titled "EDIT DISPOSAL / SHIPMENT" for work order "WO Disposal - 6804358".

The form fields are as follows:

- START DATE:** 10/10/23 Tue
- START TIME:** 4:26 PM
- END DATE:** (empty)
- END TIME:** (empty)
- DESTINATION / ORIGIN:** HOMEBASE
- TANK:** (empty)
- TRANSPORT METHOD:** Truck
- TRUCK:** 2004
- VEHICLE INFO:** (empty)
- EXTERNAL TICKET #:** (empty)
- STATUS:** Completed
- MATERIAL:** MSW
- WEIGHT IN:** 5000.00
- WEIGHT OUT:** 2600.00
- UOM:** pound
- QTY:** 1.2 ton
- MIN QTY:** (empty)
- DISPOSAL RATE:** 2500.0000
- FEE 1:** 50.00
- FEE 2:** 60.00
- TOTAL COST:** 3000.00

Below the form is a "NOTES" section with a text area. Underneath is a "Ticket Image" section with a checkbox labeled "Include Ticket Image With Invoice and make available in customer portal".

At the bottom of the modal is a green "SAVE" button. At the bottom of the main window, there is a "Select Print Format" dropdown and another green "SAVE" button.

Pathway: Accounts > (Open) Service Record > Disposal/Ship tab