

System - New Key Paths Added to Service Notification / Reminder Template (15879) [Enhancement]

Last Modified on 10/11/2023 3:42 pm EDT

Key Paths for the "Service Notification / Reminder," Notification Type has been updated to include "account.division."

EDIT NOTIFICATION TEMPLATE

TYPE: Service Notification / Reminder | NAME: Service Notify-Completed | ACTIVE: Yes

RESPONSE REQUEST TYPE: [Dropdown]

Design: Email Design | **Text Message Design**

DEFAULT SUBJECT: Service Notification-Completed - WO #@@workorder.number;; | CONTENT TYPE: text/html

DEFAULT MESSAGE: [HTML Code] | [PREVIEW](#) | KEY PATHS: account.division [Search]

KEY PATHS:

- account.division.addressline1
- account.division.addressline2
- account.division.city
- account.division.legalname
- account.division.logo
- account.division.mainphone
- account.division.state
- account.division.zip

DEFAULT MESSAGE (HTML Code):

```
<html>
Dear @@site.account.name;; <br>
<br>
<br> Navu QA has just serviced your container! <a href="@@LINK;">Click here to view your
manifest</a>
<br>
<br>
Thank you for your business and allowing us the opportunity to serve you.
<br>
<br> @@account_id;;
<br> @@workorder.number;;
<br> @@workorder.completionnote;;
<br>
<br> We look forward to seeing you on your next service day.
<br>
<br> Thank you,
<br>
<br> @@site.division.legalname;;<br>
@@site.division.addressline1;;<br>
@@site.division.city;; @@site.division.state;; @@site.division.zip;;<br>
@@site.division.mainphone;;
<br>
<br>
<br>
</html>
```

SAVE

Pathway: Setup > System > Notification Template