

AR History - Balance Write Off Logic Update (14110) [Enhancement]

Last Modified on 10/10/2023 4:36 pm EDT

In AR History, the Reason Code drop down for Balance Write Offs has been updated to only include "Invoice Adjustment" reason code types that also have a GL Account identified.

REASON CODE SETUP SETUP > SYSTEM > REASON CODE

TYPE: Invoice Adjustment

TYPE ↑	LINE OF BUSINESS	REASON CODE ↑	NAME	GL ACCOUNT	DISPLAY IN MOBILE	RESULT	EXTERNAL ID
Invoice Adjust...		BALWRT_OFF	Balance Write Off Test	Service Income:Cre...			
Invoice Adjust...	Roll Off	COURTESY	Courtesy Credit				
Invoice Adjust...		DAMAGE	Damage Credit				
Invoice Adjust...		INV_PRICE	Incorrect Price				
Invoice Adjust...		TAX_CREDIT	Tax Credit				
Invoice Adjust...		WRITE_OFF	Write Off	Service Income:Cre...			

AR HISTORY

CURRENT	1-30 DAYS	31-60 DAYS	61-90 DAYS	91-120 DAYS	120+ DAYS	TOTAL
314.59	0.00	107.60	0.00	0.00	0.00	422.19

Limit to open items | STATEMENT | INVOICE | AUTO APPLY | BALANCE WRITE OFF | PAYMENT METHODS (0)

DATE ↓	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO	AMOUNT	APPLIED AMOUNT	BALANCE
10/01/23	10/11/23	2023-10		Invoice	884157	314.59		314.59
08/10/23	08/20/23	2023-08						107.60

BALANCE WRITE OFF

REASON CODE: Balance Write Off Test

STATUS: Write Off

NOTE:

This process will write off customer's AR balance. Select Ok to continue.

OK

Pathway: Accounts > AR History