

Dispatch Views

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Pathway: [Operations](#) > [Dispatch](#)

In Dispatch, a grid view drop down is available and controls what route data is displayed on the screen subject to the date(s) and filters applied. Using different views, users can quickly navigate between data sets to analyze route information. By default, the Standard view is populated when a user first logs in.



For most views, double-clicking on the row of a route will open the Edit Route Record popup editor.

The screenshot shows the Dispatch application interface. At the top, there are filters for 'FROM' (10/27/23), 'TO' (10/27/23), 'DIVISION' (CORPUS, DAYTON, HEARNE, HILLSBORO, HOUSTON), and 'LINE OF BUSINESS' (Landfill, Roll Off, Commercial, Document Destruction, Ha). A 'LOAD' button is visible. Below the filters, a dropdown menu is set to 'Standard'. The main area displays a grid of route data for 'Friday Oct 27, 2023 (0 of 66 Completed)'. The grid has columns for 'ROUTE', 'TRUCK', 'DRIVER', 'PRE TRIP', 'POST TRIP', 'OPTIMIZED', 'SCHEDULED', 'SERVICED', 'PENDING', 'DO NOT SERVICE', 'EXCEPTIONS', and 'DISPOSAL'. The data rows show various routes with their respective completion percentages and disposal amounts.

ROUTE	TRUCK	DRIVER	PRE TRIP	POST TRIP	OPTIMIZED	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL
						2	0	2 (100%)	0	0	0 (0 tons)
						9	0	9 (100%)	0	0	0 (0 tons)
						2	0	2 (100%)	0	0	0 (0 tons)
ALVARO	Alvaro	Dave Pike...				7	0	7 (100%)	0	0	0 (0 tons)
COR 101	324	Pedro Hern...				65	0	65 (100%)	0	0	0 (0 tons)
COR 201	951	Michael Sh...				129	0	129 (100%)	0	0	0 (0 tons)
COR 202		Rudy Espin...				91	0	91 (100%)	0	0	0 (0 tons)
COR 203	953	Marco Hurt...				133	0	132 (99%)	1 (1%)	0	0 (0 tons)
COR 204						1	0	1 (100%)	0	0	0 (0 tons)
COR 301		Juan Bonill...				1	0	1 (100%)	0	0	0 (0 tons)

Permissions

The following permissions are required to access the various Dispatch screen views:

Permission ID	Permission Name
88	Dispatch
312	Dispatch / Completion Grid View
314	Dispatch / Research Planning Grid View

View: Standard

The Standard view displays the basic details for each route and is the default view. Hyperlinks beneath various columns on the screen provide users with direct access to specific records associated to a route.

DISPATCH										OPERATIONS > DISPATCH		
FROM	TO	DIVISION			LINE OF BUSINESS							
10/01/23	10/30/23	CORPUS, DAYTON, HEARNE, HILLSBORO, HOUSTON			Landfill, Roll Off, Commercial, Document Destruction, Hazardr					LOAD		
Standard		Select Route Sheet								Search		
	ROUTE	TRUCK	DRIVER	PRE TRIP	POST TRIP	OPTIMIZED	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL
- Sunday Oct 1, 2023 (0 of 1 Completed)												
	DAY CO SU...						2	0	1 (50%)	1 (50%)	0	0 (0 tons)
- Monday Oct 2, 2023 (0 of 58 Completed)												
	ALVARO	Alvaro	Dave Pike - Sup...				7	0	7 (100%)	0	0	0 (0 tons)
	COR 101						25	0	0	25 (100%)	0	1 (6 tons)
	COR 201	951	Michael Shann...				112	0	9 (8%)	103 (92%)	0	0 (0 tons)
	COR 202		Rudy Espinosa...				84	0	12 (14%)	72 (86%)	0	0 (0 tons)
	COR 203	953	Marco Hurtado...				114	0	8 (7%)	106 (93%)	0	0 (0 tons)
	COR 204						1	0	0	1 (100%)	0	0 (0 tons)
	COR 401	5039	Luis Villa - Driver				493	0	487 (99%)	6 (1%)	0	0 (0 tons)
	COR DUMP...						8	0	2 (25%)	6 (75%)	0	0 (0 tons)
	COR-RMW-1	MED Wast...	Matthew Van ...				1	0	1 (100%)	0	0	0 (0 tons)
	DAY 101	584	Jon Jordan - Dr...				326	0	295 (90%)	31 (10%)	0	0 (0 tons)
	DAY 102	580	Edgar Romo - ...				228	0	215 (94%)	13 (6%)	0	0 (0 tons)
	DAY 104		Audencio Galin...				490	0	478 (98%)	12 (2%)	0	0 (0 tons)
	DAY 105	582	Hodis Moreno ...				815	0	605 (74%)	210 (26%)	0	0 (0 tons)
	DAY 106	586	David Vasquez...				1	0	1 (100%)	0	0	0 (0 tons)
	DAY 107	510	Seth Simpkins -...				1	0	1 (100%)	0	0	0 (0 tons)
	DAY 201	971	Olivia Paige - S...				89	0	63 (71%)	26 (29%)	0	0 (0 tons)

Column	Description
Route	Displays the name of the route. Click on the route ID to view the schedule for the month.
Truck	Displays the truck's name assigned to the route. Click on the truck's hyperlink to view the truck's schedule for the month.
Driver	Displays the name of the driver assigned to the route. Click on the driver's name to view their schedule for the month and access the Add/Edit Worker Availability Exception .
Pre Trip	Displays the timestamp of when the driver completed the truck's pre-trip inspection and started the route. Click on the hyperlink to view the Vehicle Inspections Results.
Post Trip	Displays the timestamp of when the driver completed the truck's post-trip inspection at the end of the route. Click on the hyperlink to view the Vehicle Inspections Results.
Optimized	Displays a hyperlink to view the optimization results for a route. More information about optimization can be found here: Route Optimization .
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.
Serviced	Displays the count of completed stops on a route. Click on the hyperlink to open the Services List and review the stops.
Pending	Displays the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List and review the stops.
Do Not Service	Displays the count of stops that have been marked as "Do Not Service." Click on the hyperlink to open the Services List and review the stops.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops and review the stops.
Disposal	Displays the count of disposal trips made on the route and the combined total weight of disposal material. Click the hyperlink to open the Route Disposal Records popup editor.

View: Transport

The Transport view within Dispatch includes 'Destination' and 'Transporter' columns and is primarily used for transfer waste. Hyperlinks beneath various columns on the screen provide users with direct access to specific records associated to a route.

ROUTE	TRUCK	DRIVER	DESTINATION	TRANSPORTER	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL
Sunday Oct 1, 2023 (0 of 1 Completed)										
DAY CO...					2	0	1 (50%)	1 (50%)	0	0 (0 tons)
Monday Oct 2, 2023 (0 of 58 Completed)										
ALVARO	Alvaro	Dave Pike - ...			7	0	7 (100%)	0	0	0 (0 tons)
COR 101					25	0	0	25 (100%)	0	1 (6 tons)
COR 201	951	Michael Sha...			112	0	9 (8%)	103 (92%)	0	0 (0 tons)
COR 202		Rudy Espin...	AARON'S CONCRETE	Willy Transport	84	0	12 (14%)	72 (86%)	0	0 (0 tons)
COR 203	953	Marco Hurt...			114	0	8 (7%)	106 (93%)	0	0 (0 tons)
COR 204					1	0	0	1 (100%)	0	0 (0 tons)
COR 401	5039	Luis Villa - ...			493	0	487 (99%)	6 (1%)	0	0 (0 tons)
COR DU...					8	0	2 (25%)	6 (75%)	0	0 (0 tons)
COR-RM...	MED Wa...	Matthew V...			1	0	1 (100%)	0	0	0 (0 tons)
DAY 101	584	Jon Jordan ...	FCC HOUSTON MRF	Willy Transport	326	0	295 (90%)	31 (10%)	0	0 (0 tons)
DAY 102	580	Edgar Rom...			228	0	215 (94%)	13 (6%)	0	0 (0 tons)
DAY 104		Audencio G...			490	0	478 (98%)	12 (2%)	0	0 (0 tons)
DAY 105	582	Hodis More...			815	0	605 (74%)	210 (26%)	0	0 (0 tons)
DAY 106	586	David Vasq...			1	0	1 (100%)	0	0	0 (0 tons)
DAY 107	510	Seth Simpki...			1	0	1 (100%)	0	0	0 (0 tons)
DAY 201	971	Olivia Paige...			89	0	63 (71%)	26 (29%)	0	0 (0 tons)

Column	Description
Route	Displays the name of the route. Click on the route ID to view the schedule for the month.
Truck	Displays the truck's name assigned to the route. Click on the truck's hyperlink to view the truck's schedule for the month.
Driver	Displays the name of the driver assigned to the route. Click on the driver's name to view their schedule for the month and access the Add/Edit Worker Availability Exception .
Destination	Identifies the disposal destination for the route.
Transporter	Identifies the transport company waste is being transferred with. Click the hyperlink to open the Edit Route Record tool.
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.
Serviced	Displays the count of completed stops on a route. Click on the hyperlink to open the Services List and review the stops.
Pending	Identifies the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List and review the stops.
Do Not Service	Identifies the count of stops that have been marked as "Do Not Service." Click on the hyperlink to open the Services List and review the stops.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops.
Disposal	Displays the count of disposal trips made on the route and the combined total weight of disposal material. Click the hyperlink to open the Route Disposal Records popup editor.

View: Residential

The Residential view is an expanded version of the Standard view to include the display of 'Helpers' and 'Labor Hours.' Hyperlinks beneath various columns on the screen provide users with direct access to specific records associated to a route.

DISPATCH										OPERATIONS > DISPATCH			
FROM	TO	DIVISION			LINE OF BUSINESS								
10/01/23	10/30/23	CORPUS, DAYTON, HEARNE, HILLSBORO, HOUSTON			Landfill, Roll Off, Commercial, Document Destruction, Ha					LOAD			
Residential		Select Route Sheet		Search									
ROUT...	TRUCK	DRIVER	HELPER	HELPER 2	PRE TRIP	POST TRIP	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL	LABOR HOURS
- Sunday Oct 1, 2023 (0 of 1 Completed)													
DA...							2	0	1 (50%)	1 (50%)	0	0 (0 tons)	0
- Monday Oct 2, 2023 (0 of 58 Completed)													
ALV...	Alv...	Dave...					7	0	7 (100%)	0	0	0 (0 tons)	0
COR...							25	0	0	25 (100%)	0	1 (6 tons)	0
COR...	951	Micha...					112	0	9 (8%)	103 (92%)	0	0 (0 tons)	10.77
COR...		Rudy...	Alien...	Test2...			84	0	12 (14%)	72 (86%)	0	0 (0 tons)	0
COR...	953	Marco...					114	0	8 (7%)	106 (93%)	0	0 (0 tons)	0
COR...							1	0	0	1 (100%)	0	0 (0 tons)	0
COR...	5039	Luis V...					493	0	487 (99%)	6 (1%)	0	0 (0 tons)	0
COR...							8	0	2 (25%)	6 (75%)	0	0 (0 tons)	0
COR...	ME...	Matth...					1	0	1 (100%)	0	0	0 (0 tons)	0
DA...	584	Jon Jo...	Test2...				326	0	295 (90%)	31 (10%)	0	0 (0 tons)	0
DA...	580	Edgar...					228	0	215 (94%)	13 (6%)	0	0 (0 tons)	0
DA...		Aude...	Gabri...	Rober...			490	0	478 (98%)	12 (2%)	0	0 (0 tons)	10.97
DA...	582	Hodis...					815	0	605 (74%)	210 (26%)	0	0 (0 tons)	0
DA...	586	David...	Sama...				1	0	1 (100%)	0	0	0 (0 tons)	0
DA...	510	Seth S...	Alice...				1	0	1 (100%)	0	0	0 (0 tons)	0
DA...	971	Olivia...					89	0	63 (71%)	26 (29%)	0	0 (0 tons)	0

Column	Description
Route	The route assigned for the residential service. Click the route ID to view the schedule for the month.
Truck	Displays the truck's name assigned to the route. Click on the truck's hyperlink to view the truck's schedule for the month.
Driver	Displays the name of the driver assigned to the route. Click on the driver's name to view their schedule for the month and access the Add/Edit Worker Availability Exception .
Helper	Displays the name of the helper assigned to assist with the route. Click on the driver's name to view their schedule for the month and access the
Helper 2	Displays the name of the second helper assigned to assist with the route. Click on the driver's name to view their schedule for the month and access the
Pre Trip	Displays the timestamp of when the driver completed the truck's pre-trip inspection and started the route. Click on the hyperlink to view the Vehicle Inspections Results.
Post Trip	Displays the timestamp of when the driver completed the truck's post-trip inspection at the end of the route. Click on the hyperlink to view the Vehicle Inspections Results.
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.
Serviced	Identifies the count of completed stops on a route. Click on the hyperlink to open the Services List and review the stops.

Pending	Identifies the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List.
Do Not Service	Identifies the count of stops that have been marked by as "Do Not Service." Click on the hyperlink to open the Services List.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops.
Disposal	Displays the count of disposal trips made on the route and the combined total weight of disposal material. Click the hyperlink to open the Route Disposal Records popup editor.
Labor Hours	The amount of hours spent completing services. Click the hyperlink to open the Worker Daily Productivity add/edit hours.

View: Roll Off

The Roll Off view includes columns for Deliveries, Exchanges and Removals. Hyperlinks beneath various columns on the screen provide users with direct access to specific records associated to a route.

The screenshot shows the DISPATCH interface for the 'Roll Off' view. The top navigation bar includes 'DISPATCH' and 'OPERATIONS > DISPATCH'. Below the navigation bar, there are filters for 'FROM' (10/01/23), 'TO' (10/30/23), 'DIVISION' (CORPUS, DAYTON, HEARNE, HILLSBORO, HOUSTON), and 'LINE OF BUSINESS' (Landfill, Roll Off, Commercial, Document Destruction, Ha). A 'LOAD' button is present. The main table has a 'Roll Off' dropdown menu and a 'Select Route Sheet' dropdown. The table columns are: ROUTE, TRUCK, DRIVER, SCHEDULED, SERVICED, PENDING, DO NOT SERVICE, EXCEPTIONS, DELIVERIES, EXCHANGES, and REMOVALS. The data is grouped by date: Sunday Oct 1, 2023 (0 of 1 Completed) and Monday Oct 2, 2023 (0 of 58 Completed). The table lists various routes with their respective scheduled, serviced, pending, and do not service counts and percentages.

ROUTE	TRUCK	DRIVER	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DELIVERIES	EXCHANGES	REMOVALS
- Sunday Oct 1, 2023 (0 of 1 Completed)										
DAY CO SUB OUT			2	0	1 (50%)	1 (50%)	0	0	0	0
- Monday Oct 2, 2023 (0 of 58 Completed)										
ALVARO	Alvaro	Dave Pike - Support...	7	0	7 (100%)	0	0	0	7 (100%)	0
COR 101			25	0	0	25 (100%)	0	0	0	0
COR 201	951	Michael Shannon - Te...	112	0	9 (8%)	103 (92%)	0	0	0	0
COR 202		Rudy Espinosa - Driver	84	0	12 (14%)	72 (86%)	0	0	0	0
COR 203	953	Marco Hurtado - Driver	114	0	8 (7%)	106 (93%)	0	0	0	0
COR 204			1	0	0	1 (100%)	0	0	0	0
COR 401	5039	Luis Villa - Driver	493	0	487 (99%)	6 (1%)	0	0	0	0
COR DUMPSTER...			8	0	2 (25%)	6 (75%)	0	0	0	0
COR-RMW-1	MED Waste Truck	Matthew Van Doren ...	1	0	1 (100%)	0	0	0	0	0
DAY 101	584	Jon Jordan - Driver	326	0	295 (90%)	31 (10%)	0	0	0	0
DAY 102	580	Edgar Romo - Driver	228	0	215 (94%)	13 (6%)	0	0	0	0
DAY 104		Audencio Galindo - D...	490	0	478 (98%)	12 (2%)	0	0	0	0
DAY 105	582	Hodis Moreno - Driver	815	0	605 (74%)	210 (26%)	0	0	0	0
DAY 106	586	David Vasquez - Driver	1	0	1 (100%)	0	0	0	0	0
DAY 107	510	Seth Simpkins - Driver	1	0	1 (100%)	0	0	0	0	0
DAY 201	971	Olivia Paige - Softwar...	89	0	63 (71%)	26 (29%)	0	0	0	0

Column	Description
Route	The route assigned for the roll off services. Click the route ID to view the schedule for the month.
Truck	Displays the truck name assigned to the route. Click on the truck's hyperlink to view the truck's schedule for the month.
Driver	Displays the name of the driver assigned to the route. Click on the driver's name to view their schedule for the month and access the Add/Edit Worker Availability Exception .
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.

Serviced	Identifies the count of completed stops on a route. Click on the hyperlink to open the Services List and review the stops.
Pending	Identifies the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List and review the stops.
Do Not Service	Identifies the count of stops that have been marked by as "Do Not Service." Click on the hyperlink to open the Services List and review the stops.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops.
Deliveries	Displays the number of roll off deliveries for the route. Click the hyperlink to open the Services List and review stops.
Exchanges	Displays the number of roll off exchanges for the route. Click the hyperlink to open the Services List and review stops.
Removals	Displays the number of roll off removals for the route. Click the hyperlink to open the Services List and review stops.

View: Route Productivity

The Route Productivity view offers an in-depth perspective on the productivity levels of each route. It encompasses details such as driver clock-in/clock-out times, lunch start/end times, labor hours, and downtime attributed to unforeseen events like a flat tire. Hyperlinks beneath various columns on the screen provide users with direct access to specific records associated to a route.

ROUTE	DRIVER	PAYROLL CLOCK IN	LOG IN	PRE TRIP	FIRST SERVICE TIME	LUNCH START	LUNCH END	LAST SERVICE TIME	TRUCK / ODOMETER	FUEL	POST TRIP	LOG OUT	PAYROLL CLOCK OUT	DOWNTIME	LABOR HOURS
CORPUS - Commercial - Monday Mar 18, 2024 (0 of 5 Completed)															
COR 201	Micheal Sam - Tech Guy (Not ...)	?							951 / 0	0			?	0.(0)	0
COR 202	Rudy Tom - Driver	?								0			?		0
COR 203	Marco Henry - Driver	?							953 / 0	0			?	0.(0)	0
COR 204		?								0			?		0
COR DUMPSTER DEL/REM		?								0			?		0
DAYTON - Commercial - Monday Mar 18, 2024 (0 of 4 Completed)															
DAY 201	Olivia Peters - Software Engin...	?							971 / 0	0			?	0.(0)	0
DAY 202	Curtis Thomas - Driver	?							2000 / 0	0			?	0.(0)	0
DAY 203	Amanda French - Driver (Not ...)	?							751 / 0	0			?	0.(0)	0
DAY CO SUB OUT		?								0			?		0

Column	Description
Route	Displays the name of the route. Click on the route ID to view the schedule for the month.
Driver	Displays the name of the driver assigned to the route. Click on the driver's name to view their schedule for the month and access the Add/Edit Worker Availability Exception .
Payroll Clock In	The start time that user entered manually enter or using a third party payroll application.
Log In	The time the driver logged into the app to begin services.
Pre Trip	Displays the timestamp of when the driver completed the truck's pre-trip inspection and started the route. Click on the hyperlink to view the Vehicle Inspections Results.
First Service Time	Displays the time the first service for the route was completed.

Lunch Start	Displays the time the driver clocked in the NavuNav app the start of their lunch break.
Lunch End	Displays the time the driver clocked in the NavuNav app the end their lunch break.
Last Service Time	Displays the time of the last service for the route was completed.
Truck/Miles	The miles traveled to complete the service route for the day. Click the hyperlink to open the Worker Daily Productivity add/edit hours.
Fuel	The amount of fuel needed to complete the route for services that day. Click the hyperlink to open Fuel Records to add/edit fuel details.
Post Trip	Displays the timestamp of when the driver completed the truck's post-trip inspection at the end of the route. Click on the hyperlink to view the Vehicle Inspections Results.
Log Out	The time the driver logs out from the app to end services for the day.
Payroll Clock Out	The end time that that user has manually enter or using a third party payroll application.
Down Time	The amount of downtime the driver recorded for unexpected service interruption (i.e. flat tire, truck issues, and etc.).
Labor Hours	The amount of hours spent completing services from the driver's log in time to their log out time. Click the hyperlink to open the Worker Daily Productivity add/edit hours.

View: Service Notifications

When a service notification is issued for a route, use the Service Notifications view to access details of the locations the notification included along with the status of their response. Hyperlinks beneath various columns on the screen provide users with direct access to specific records associated to a route.

	ROUTE	SENT	NOT RESPONDED	KEEP AS SCHEDULED	RESCHEDULE REQUESTED	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	DISPOSAL
- Sunday Oct 1, 2023 (0 of 1 Completed)											
<input type="checkbox"/>	DA...	0	0	0	0	2	0	1 (50%)	1 (50%)	0	0 (0 tons)
- Monday Oct 2, 2023 (0 of 58 Completed)											
<input type="checkbox"/>	AL...	0	0	0	0	7	0	7 (100%)	0	0	0 (0 tons)
<input type="checkbox"/>	CO...	0	0	0	0	25	0	0	25 (100%)	0	1 (6 tons)
<input type="checkbox"/>	CO...	0	0	0	0	112	0	9 (8%)	103 (92%)	0	0 (0 tons)
<input type="checkbox"/>	CO...	0	0	0	0	84	0	12 (14%)	72 (86%)	0	0 (0 tons)
<input type="checkbox"/>	CO...	0	0	0	0	114	0	8 (7%)	106 (93%)	0	0 (0 tons)
<input type="checkbox"/>	CO...	0	0	0	0	1	0	0	1 (100%)	0	0 (0 tons)
<input type="checkbox"/>	CO...	0	0	0	0	493	0	487 (99%)	6 (1%)	0	0 (0 tons)
<input type="checkbox"/>	CO...	0	0	0	0	8	0	2 (25%)	6 (75%)	0	0 (0 tons)
<input type="checkbox"/>	CO...	1	1	0	0	1	0	1 (100%)	0	0	0 (0 tons)
<input type="checkbox"/>	DA...	0	0	0	0	326	0	295 (90%)	31 (10%)	0	0 (0 tons)
<input type="checkbox"/>	DA...	0	0	0	0	228	0	215 (94%)	13 (6%)	0	0 (0 tons)
<input type="checkbox"/>	DA...	0	0	0	0	490	0	478 (98%)	12 (2%)	0	0 (0 tons)
<input type="checkbox"/>	DA...	0	0	0	0	815	0	605 (74%)	210 (26%)	0	0 (0 tons)
<input type="checkbox"/>	DA...	0	0	0	0	1	0	1 (100%)	0	0	0 (0 tons)
<input type="checkbox"/>	DA...	0	0	0	0	1	0	1 (100%)	0	0	0 (0 tons)
<input type="checkbox"/>	DA...	0	0	0	0	89	0	63 (71%)	26 (29%)	0	0 (0 tons)

Column	Description
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Route	Displays the name of the route. Click on the route ID to view the schedule for the month.
Sent	The number of service notifications sent to the stops on the route.
Not Responded	The number of sent service notifications with no response.
Keep As Scheduled	Displays the number of services that will remain as scheduled after a notification was sent.
Reschedule Requested	Displays the number of services that have a reschedule request.
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.
Serviced	Identifies the count of completed stops. Click on the hyperlink to open the Services List and review the stops.
Pending	Identifies the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List and review the stops.
Do Not Service	Identifies the count of stops that have been marked by as "Do Not Service." Click on the hyperlink to open the Services List and review the stops.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops.
Disposal	Displays the count of disposal trips and the combined total weight for the route. Click on the hyperlink to open the Route Disposal Records.

View: Labor Hours

The Labor Hours view provides timestamps that show when Drivers and Helpers clocked in, clocked out, and the duration of their lunch breaks. The information is sourced either from the NavuNav app or through the Labor Hours hyperlink available in other Dispatch views. To edit a record, double-click within the line of the record, and the Worker Daily Productivity popup editor will display.

ROUTE	NAME	PAYROLL CLOCK IN	LOG IN	LUNCH START	LUNCH END	LOG OUT	PAYROLL CLOCK OUT
- Wednesday Nov 1, 2023 (0 of 1 Completed)							
ALVARO	Gabriel Paul - Dispatcher (Not Available)	7:00 am	7:01 am	1:04 pm	2:15 pm	5:19 pm	5:22 pm
- Tuesday Oct 31, 2023 (0 of 2 Completed)							
HOU 102	Alice Cuevas - CSR (Not Available)	5:00 am	5:15 am	10:30 am	11:00 am	1:00 pm	1:15 pm
HOU 103	Aliena Somers - Admin-NS	5:00 am	5:15 am	11:00 am	11:30 am	1:30 pm	2:00 pm
- Monday Oct 30, 2023 (0 of 1 Completed)							
HOU 201	Aliena Somers - Admin-NS	4:00 am	4:30 am	9:30 am	10:00 am	12:30 pm	1:00 pm
- Tuesday Oct 17, 2023 (0 of 1 Completed)							
DAY 201	Olivia Paige - Software Engineer (Not Available)		5:40 pm				
- Monday Oct 2, 2023 (0 of 3 Completed)							
COR 201	Amanda Faughn - Driver (Not Available)	5:00 am	5:14 am	2:02 pm	3:00 pm	4:00 pm	4:08 pm
COR 401	Isabel Navarro - Intern (Not Available)	6:00 am	6:02 am	12:02 pm	1:01 pm	7:00 pm	7:01 pm
DAY 104	Isabel Navarro - Intern (Not Available)	7:00 am	7:02 am	2:02 pm	3:03 pm	6:00 pm	6:01 pm

Column	Description
Route	Displays the name of the route. Click on the route ID to view the schedule for the month.

Name	The name of the Driver or Helper for whom labor hour details are displayed. Click on the driver or helper's name to view their schedule for the month and access the Worker Calendar .
Payroll Clock In	Displays the start time of an employee's work shift for the purpose of calculating their compensation.
Log In	The time the driver logged into the NavuNav app to begin their route.
Lunch Start	Displays the time the driver clocked the start of their lunch break.
Lunch End	Displays the time the driver clocked the end of their lunch break.
Log Out	The time the driver logged out of the NavuNav app.
Payroll Clock Out	Displays the end time of an employee's work shift for the purpose of calculating their compensation.

View: Work Type

The Work Type view organizes the Dispatch screen based on the work order work type. When using this view, routes are omitted from display, but are visible in the Services List. A work type will only appear if it is linked to a service record within the specified date range defined by the From and To date fields. Hyperlinks beneath various columns on the screen provide users with direct access to specific records associated to a route.

WORK TYPE	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	PENDING TO POST	READY TO POST	POSTED	BILLED	REVENUE
Monday Oct 30, 2023 (0 of 6 Completed)										
FL Extra Pick Up	2	2 (100%)	0	0	0	2 (100%)	0	0	0	\$ 79.05
FL Service	1155	4 (0%)	1149 (99%)	2 (0%)	1 (0%)	1155 (100%)	0	0	0	\$ 260.00
Scheduled RMW Service	2	0	2 (100%)	0	0	2 (100%)	0	0	0	\$ 0.00
RO Dump/Return	23	0	23 (100%)	0	0	23 (100%)	0	0	0	\$ 10,025.41
RS Service	6658	0	6652 (100%)	6 (0%)	0	6658 (100%)	0	0	0	\$ 0.00
Service HAZ	1	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00
Sunday Oct 29, 2023 (0 of 1 Completed)										
FL Service	2	0	2 (100%)	0	0	2 (100%)	0	0	0	\$ 0.00
Saturday Oct 28, 2023 (0 of 4 Completed)										
FL Service	347	0	346 (100%)	1 (0%)	0	347 (100%)	0	0	0	\$ 0.00
Scheduled RMW Service	3	0	3 (100%)	0	0	3 (100%)	0	0	0	\$ 0.00
RO Dump/Return	5	0	5 (100%)	0	0	5 (100%)	0	0	0	\$ 2,569.00
RS Service	322	0	322 (100%)	0	0	322 (100%)	0	0	0	\$ 0.00

Column	Description
Work Type	The name of the routes selected by the work type assigned.
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.
Serviced	Identifies the count of completed stops on the route. Click on the hyperlink to open the Services List and review the stops.
Pending	Identifies the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List and review the stops.
Do Not Service	Displays the count of stops that have been marked by as "Do Not Service." Click on the hyperlink to open the Services List and review the stops.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops.

Pending To Post	Displays the count of work orders where the Posting Status is currently marked "Pending." Click on the hyperlink to open the Services List and review the pending work orders.
Ready To Post	Displays the count of work orders where the Posting Status has been changed to "Ready to Post." Click on the hyperlink to open the Services List and review the work orders.
Posted	Displays the count of work orders where the Posting status has been changed to "Posted." Click on the hyperlink to open the Services List and review the work orders.
Billed	Displays the count of work orders that have been billed. Click on the hyperlink to open the Services List and review the work orders.
Revenue	Displays the subtotal of the charges for all work orders before surcharges and taxes for each work type.

View: Work Order Posting

The Work Order Posting view is helpful when reviewing routes and identifying service records that haven't been posted. With this view, users can efficiently assess work orders in 'Pending to Post' and 'Ready to Post' statuses, pinpointing necessary actions to facilitate their posting and inclusion in the upcoming billing cycle.

FROM	TO	DIVISION	LINE OF BUSINESS
10/01/23	10/30/23	CORPUS, DAYTON, HEARNE, HILLSBORO, HOUSTON	Landfill, Roll Off, Commercial, Document Destruction, Ha

ROUTE	DRIVER	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	PENDING TO POST	READY TO POST	POSTED	BILLED	REVENUE
Monday Oct 30, 2023 (0 of 58 Completed)											
ALVARO	Dave Pike - Sup...	7	0	7 (100%)	0	0	7 (100%)	0	0	0	\$ 2,678.55
COR 101	Pedro Hernand...	25	0	25 (100%)	0	0	25 (100%)	0	0	0	\$ 0.00
COR 201	Michael Shann...	112	0	112 (100%)	0	0	112 (100%)	0	0	0	\$ 0.00
COR 202	Rudy Espinosa...	85	0	85 (100%)	0	0	85 (100%)	0	0	0	\$ 0.00
COR 203	Marco Hurtado...	117	0	116 (99%)	1 (1%)	0	117 (100%)	0	0	0	\$ 0.00
COR 204		1	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00
COR 401	Luis Villa - Driver	493	0	490 (99%)	3 (1%)	0	493 (100%)	0	0	0	\$ 0.00
COR DUMP...		8	0	8 (100%)	0	0	8 (100%)	0	0	0	\$ 0.00
COR-RMW-1	Matthew Van D...	1	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00
DAY 101	Jon Jordan - Dri...	326	0	326 (100%)	0	0	326 (100%)	0	0	0	\$ 0.00
DAY 102	Edgar Romo - D...	228	0	228 (100%)	0	0	228 (100%)	0	0	0	\$ 0.00
DAY 104	Audencio Galin...	490	0	490 (100%)	0	0	490 (100%)	0	0	0	\$ 0.00
DAY 105	Hodis Moreno - ...	815	0	815 (100%)	0	0	815 (100%)	0	0	0	\$ 0.00
DAY 106	David Vasquez...	1	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00
DAY 107	Seth Simpkins - ...	1	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00

Column	Description
Route	Displays the name of the route. Click on the route ID to view the schedule for the month.
Driver	Displays the name of the driver assigned to the route. Click on the driver's name to view their schedule for the month and access the Add/Edit Worker Availability Exception .
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.
Serviced	Identifies the count of completed stops on the route. Click on the hyperlink to open the Services List and review the stops.

Pending	Displays the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List and review the stops.
Do Not Service	Displays the count of stops that have been marked by as "Do Not Service." Click on the hyperlink to open the Services List and review the stops.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops.
Pending To Post	Displays the count of work orders where the Posting Status is currently marked "Pending." Click on the hyperlink to open the Services List and review the pending work orders.
Ready To Post	Displays the count of work orders where the Posting Status has been changed to "Ready to Post." Click on the hyperlink to open the Services List and review the work orders.
Posted	Displays the count of work orders where the Posting status has been changed to "Posted." Click on the hyperlink to open the Services List and review the work orders.
Billed	Displays the count of work orders that have been billed. Click on the hyperlink open the Services List and review the work orders.
Revenue	Displays the subtotal of the charges for all work orders before surcharges and taxes for each route.

View: Crews

FROM	TO	DIVISION	LINE OF BUSINESS
10/30/23	10/30/23	CORPUS, DAYTON, HEARNE, HILLSBORO, HOUSTON	Landfill, Roll Off, Commercial, Document Destruction, Ha

ROUTE	CREW MEMBERS	LABOR SUMMARY	MATE...	TRUCK	DRIVER	PRE TRIP	POST TRIP	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS
Monday Oct 30, 2023 (0 of 58 Completed)		None	0					1	0	1 (100%)	0	0
ALVA...		None	5	Alvaro	Dave Pi...			7	0	7 (100%)	0	0
COR...		None	0	324	Pedro H...			25	1 (4%)	24 (96%)	0	0
COR...		None	0	951	Michael...			112	0	112 (100%)	0	0
COR...		None	0		Rudy Es...			85	0	85 (100%)	0	0
COR...		None	0	953	Marco ...			117	0	116 (99%)	1 (1%)	0
COR...		None	0					1	0	1 (100%)	0	0
COR...		None	0	5039	Luis Vill...			493	0	490 (99%)	3 (1%)	0
COR...		None	0					8	0	8 (100%)	0	0
COR...		None	0		Matthe...			1	0	1 (100%)	0	0
DAY...		None	0	584	Jon Jor...			326	0	326 (100%)	0	0
DAY...		None	0	580	Edgar R...			228	0	228 (100%)	0	0
DAY...		None	0		Audenc...			490	0	490 (100%)	0	0
DAY...		None	0	582	Hodis ...			815	0	815 (100%)	0	0

Column	Description
Route	Displays the name of the route. Click on the route ID to view the schedule for the month.
Crew Members	
Labor Summary	

Materials	
Truck	Displays the truck's name assigned to the route. Click on the hyperlink to view the truck's schedule for the month.
Driver	Displays the name of the driver assigned to the route. Click on the driver's name to view their schedule for the month and access the Add/Edit Worker Availability Exception .
Pre Trip	Displays the timestamp of when the driver completed the truck's pre-trip inspection and started the route. Click on the hyperlink to view the Vehicle Inspections Results.
Post Trip	Displays the timestamp of when the driver completed the truck's post-trip inspection at the end of the route. Click on the hyperlink to view the Vehicle Inspections Results.
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.
Serviced	Identifies the count of completed stops on the route. Click on the hyperlink to open the Services List and review the stops.
Pending	Displays the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List and review the stops.
Do Not Service	Displays the count of stops that have been marked as "Do Not Service." Click on the hyperlink to open the Services List.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops.

View: Vendor - Routed

The Vendor - Routed view shows the the route details for each vendor for each day.

DISPATCH												OPERATIONS > DISPATCH	
FROM	TO	DIVISION			LINE OF BUSINESS							LOAD	
10/01/23	10/30/23	CORPUS, DAYTON, HEARNE, HILLSBORO, HOUSTON			Landfill, Roll Off, Commercial, Document Destruction, Ha								
Vendor - Routed												Select Route Sheet	Search
VENDOR	SCHEDULED	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	PENDING TO POST	READY TO POST	POSTED	BILLED	REVENUE			
Sunday Oct 1, 2023 (0 of 42 Completed)													
	2	0	1 (50%)	1 (50%)	0	2 (100%)	0	0	0	\$ 0.00			
	7836	1 (0%)	6392 (82%)	1443 (18%)	0	7836 (100%)	0	0	0	\$ 10,025.41			
	6337	0	5087 (80%)	1250 (20%)	0	6337 (100%)	0	0	0	\$ 6,110.80			
Test Trash	1	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00			
	4367	2 (0%)	3049 (70%)	1316 (30%)	0	4367 (100%)	0	0	0	\$ 6,801.54			
	7928	0	6639 (84%)	1289 (16%)	0	7928 (100%)	0	0	0	\$ 9,051.16			
	6256	12 (0%)	4923 (79%)	1321 (21%)	0	6256 (100%)	0	0	0	\$ 11,997.18			
Test Trash	8	0	8 (100%)	0	0	8 (100%)	0	0	0	\$ 2,250.00			
	665	0	303 (46%)	362 (54%)	0	665 (100%)	0	0	0	\$ 2,569.00			
Test Trash	1	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00			
	2	0	1 (50%)	1 (50%)	0	2 (100%)	0	0	0	\$ 0.00			
	7235	1 (0%)	5791 (80%)	1443 (20%)	0	7230 (100%)	5 (0%)	0	0	\$ 10,016.64			
	6346	27 (0%)	5098 (80%)	1221 (19%)	0	6343 (100%)	0	3 (0%)	0	\$ 6,110.80			
Test Trash	1	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00			

Column	Description
Vendor	The vendor assigned to the route.
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List and review the stops.

Serviced	Identifies the count of completed stops on the route. Click on the hyperlink to open the Services List and review the stops.
Pending	Displays the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List and review the stops.
Do Not Service	The amount of services not scheduled due to a credit hold on the vendors account. Click the number to view the Services List and review the stops.
Exceptions	Identifies the count of stops that a driver has marked in the driver app as unable to service. Click on the hyperlink to open the Services List and review the stops.
Pending To Post	Displays the count of work orders where the Posting Status is currently marked "Pending." Click on the hyperlink to open the Services List and review the pending work orders.
Ready To Post	Displays the count of work orders where the Posting Status has been changed to "Ready to Post." Click on hyperlink open the Services List and review the work orders.
Posted	Displays the count of work orders where the Posting status has been changed to "Posted." Click on the hyperlink to open the Services List and review the work orders.
Billed	Displays the count of work orders that have been billed. Click on the hyperlink open the Services List and review the work orders.
Revenue	Displays the subtotal of the charges for all work orders before surcharges and taxes for each route.

View: Vendor - Orders

The Vendor - Orders view shows the route details for vendors.

DISPATCH										OPERATIONS > DISPATCH						
FROM	TO	DIVISION			LINE OF BUSINESS											
10/01/23	10/30/23	CORPUS, DAYTON, HEARNE, HILLSBORO, HOUSTON			Landfill, Roll Off, Commercial, Document Destruction, Hazardous Material, Medical Waste, I											
Vendor - Orders										Search						
VENDOR	SCHEDULED	NOTIFICATIONS SENT	VENDOR NOT RESPONDED	VENDOR ACCEPTED	VENDOR COMPLETED	VENDOR RESCHEDULE	VENDOR EXCEPTIONS	SERVICED	PENDING	DO NOT SERVICE	EXCEPTIONS	PENDING TO POST	READY TO POST	POSTED	BILLED	REVENUE
	6	0	0	0	0	0	0	1 (17%)	5 (83%)	0	0	6 (100%)	0	0	0	\$ 0.00
	2	0	0	0	0	0	0	0	2 (100%)	0	0	2 (100%)	0	0	0	\$ 0.00
	5	0	0	0	0	0	0	1 (20%)	2 (40%)	2 (40%)	0	5 (100%)	0	0	0	\$ 237.15
	1	0	0	0	0	0	0	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 237.15
	5	0	0	0	0	0	0	1 (20%)	4 (80%)	0	0	3 (60%)	0	1 (20%)	1 (20%)	\$ 487.15
	3	0	0	0	0	0	0	1 (33%)	2 (67%)	0	0	2 (67%)	0	0	1 (33%)	\$ 474.85
	3	0	0	0	0	0	0	1 (33%)	1 (33%)	1 (33%)	0	2 (67%)	0	0	1 (33%)	\$ 50.00
	2	0	0	0	0	0	0	1 (50%)	1 (50%)	0	0	1 (50%)	0	0	1 (50%)	\$ 287.15
	5	0	0	0	0	0	0	2 (40%)	3 (60%)	0	0	3 (60%)	0	0	2 (40%)	\$ 1,039.24
	4	0	0	0	0	0	0	1 (25%)	3 (75%)	0	0	3 (75%)	0	0	1 (25%)	\$ 770.00
	6	0	0	0	0	0	0	0	5 (83%)	0	0	6 (100%)	0	0	0	\$ 782.15
	1	0	0	0	0	0	0	0	1 (100%)	0	0	1 (100%)	0	0	0	\$ 0.00
	3	0	0	0	0	0	0	0	3 (100%)	0	0	3 (100%)	0	0	0	\$ 0.00
	16	0	0	0	0	0	0	0	16 (100%)	0	0	16 (100%)	0	0	0	\$ 2,232.24
	3	0	0	0	0	0	0	2 (67%)	1 (33%)	0	0	3 (100%)	0	0	0	\$ 79.05

Column	Description
Vendor	The name of the vendor the route belongs to.
Scheduled	Displays the count of scheduled services, or "stops." Click on the hyperlink to open the Services List.
Notifications Sent	Displays the count of service notifications sent to the vendor.
Vendor Not Responded	Displays the count of service notifications the vendor has not responded to.
Vendor Accepted	Displays the count of service notifications sent to the vendor.
Vendor Completed	Displays the count of vendor completed services.
Vendor Rescheduled	Displays the count of vendor services that have been rescheduled by the vendor.

Vendor Exceptions	Displays the count of vendor services that could not be completed due to an exception.
Serviced	Identifies the count of completed stops on a route. Click on the hyperlink to open the Services List.
Pending	Displays the count of stops that have not been serviced on the route. Click on the hyperlink to open the Services List.
Do Not Service	The amount of services not scheduled due to a credit hold on the account. Click the number to view the services list.
Pending To Post	Displays the count of work orders where the Posting Status is currently marked "Pending." Click on the hyperlink to open the Services List and review the pending work orders.
Ready To Post	Displays the count of work orders where the Posting Status has been changed to "Ready to Post." Click on hyperlink open the Services List and review the work orders.
Posted	Displays the count of work orders where the Posting status has been changed to "Posted." Click on the hyperlink to open the Services List and review the work orders.
Billed	Displays the count of work orders that have been billed. Click on the hyperlink open the Services List and review the work orders.
Revenue	Displays the subtotal of the charges for all work orders before surcharges and taxes for each route.

Views: Weekly by Route, Work type, Equipment, LOB, Route and Inventory Move

The 'Weekly by' uses the dates in the From and To fields to determine what week(s) in the year to display route information for. Service Records for each route are then organized into Scheduled, Done and Exceptions categories.

ROUTE	SUNDAY			MONDAY			TUESDAY			WEDNESDAY			THURSDAY			FRIDAY			SATURDAY		
	SCH	DONE	EXC	SCH	DONE	EXC	SCH	DONE	EXC	SCH	DONE	EXC	SCH	DONE	EXC	SCH	DONE	EXC	SCH	DONE	EXC
- Week 40 October 1-October 7 2023																					
<input type="checkbox"/>										1					5	1					
<input type="checkbox"/>	ALVARO			7			4			4			3		8				4		
<input type="checkbox"/>	COR 101			25					56			158		65					2		
<input type="checkbox"/>	COR 201			112			85		110			59		124					47		
<input type="checkbox"/>	COR 202			84			71		97			77		85					63		
<input type="checkbox"/>	COR 203			114			69		126			74		129					58		
<input type="checkbox"/>	COR 203R						37														
<input type="checkbox"/>	COR 204			1			1					1		1							
<input type="checkbox"/>	COR 205						2		1												1
<input type="checkbox"/>	COR 401			493			506		244			559		380							
<input type="checkbox"/>	COR DUMPSTER D...			8			1		1					1					1		1
<input type="checkbox"/>	COR RS CARTS DE...													1							
<input type="checkbox"/>	COR-RMW-1			1			1		1			1		2					3		
<input type="checkbox"/>	DAY 101			326			150		72			316		120							
<input type="checkbox"/>	DAY 102			228			1		66			235		1							65

Column	Description
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Route	Displays the name of the route. Click on the route ID to view the schedule for the month.
Sunday - Saturday	Categorizes the screen by the day of the week.
SCH	Displays the number of scheduled services for that day of the week for a route.
Done	Displays the number of completed services for that day of the week for a route.
EXC	Displays the number of service exceptions for that day of the week for a route.
