

# Service Record - Logic Update for Pricing Changes with a Future Date (15837)

Last Modified on 09/28/2023 4:03 pm EDT

Previously, when there was a future change to work order charge pricing, the new pricing was being used before the effective date of the price change. This has been fixed.

The screenshot displays a software interface for managing service records. At the top, there is a summary bar with 'CURRENT' and 'TOTAL' values of 0.00. Below this, a 'HIGHLIGHTS' section shows 'ACTIVE SERVICES (3)' and a 'TOTAL RECURRING' amount of \$ 265.00. The main table lists three services:

QTY	SERVICE CODE	SERVICE ID	FREQUENCY	SCHEDULE	RATE	START DATE	END DATE	CONTRACT EXP.	WO MIN.
1	3 Yard Trash Service	EB6E	2x per week	T,H	\$ 100.00 per month	09/01/23			
Reason: ADD-New Business Posted By: Aliena Somers on 09/28/2023									
1	10 Yard Open Top Service	53ED	On Call		\$ 90.00 per month	10/27/23			
Reason: CHG-Price Increase									
1	10 Yard Open Top Service	53ED	On Call		\$ 75.00 per month	09/05/23	10/26/23		
Reason: ADD-Add Svc - New Service Posted By: Aliena Somers on 09/28/2023									

At the bottom, there is a 'CALENDAR' section for 'September, 2023' and an 'EVENTS' section with a dropdown menu.

Pathway: Customer Service Screen