

Service Records - Reverse Logic Updated to Services with Multiple Work Orders (15689)

Last Modified on 02/13/2025 7:15 am PST

The logic has been modified to restrict a user from reversing a service if it is linked to multiple work orders, and at least one of those work orders has a status other than 'Scheduled.'

1003PriceAliena Somers09/22/2023

ACTIVE SERVICES (3)Standard

TOTAL RECURRING \$ 160.00

QTY	SERVICE CODE	SERVICE ID	FREQUENCY	SCHEDULE	RATE	START DATE	END DATE	CONTRACT E
1	10 Yard Open Top Service	4AD6	On Call		\$ 85.00 per month	08/21/23		06/07/28
1	10 Yard Trash Service	FD27	1x per week	M	\$ 75.00 per month	08/31/23		06/07/28
2	10 Yard Open Top Service	2BE6	On Call		\$ 170.00 per month	10/06/23		06/07/28

Rent: \$ 2.25 per day after 14 days

Reason: ADD-New Business

Posted By: Aliena Somers on 09/27/2023

CALENDAR

EVENTS

AR, Service Records, Rental Fee, Service Chanç

SUN

TUE

WED

THU

FRI

Invoice 884157

Oct 2

Oct 3

Oct 4

Oct 5

Oct 6

Oct 8

Oct 9

Oct 10

Oct 11

Oct 12

Oct 13

Oct 15

Oct 16

Oct 17

Oct 18

Oct 19

Oct 20

1, RO_DELIVER, 10YDRO

1, RO_DELIVER, 10YDRO

10 Yard Open Top Service, AT

Edit

Reverse

Create On Call Order

View Billing History

View Change History

View Routing History

View Service History

Pathway: Customer Service Screen > Right-Click on Active Service