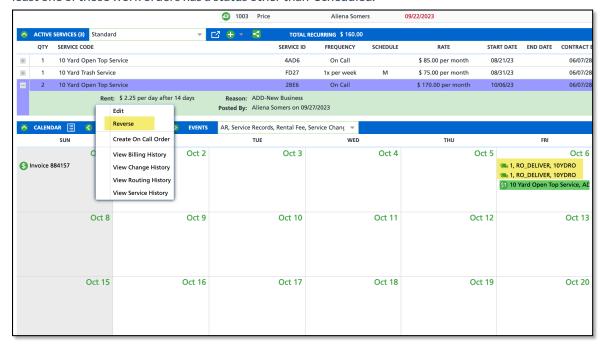
## Service Records - Reverse Logic Updated to Services with Multiple Work Orders (15689)

Last Modified on 02/13/2025 7:15 am PST

The logic has been modified to restrict a user from reversing a service if it is linked to multiple work orders, and at least one of those work orders has a status other than 'Scheduled.'



Pathway: Customer Service Screen > Right-Click on Active Service