

Customer Portal - Unposted Work Orders Displaying in Charge Amounts Before Billing (15665)

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An issue has been resolved that allowed customer's to see subtotal of amounts charged on unposted work orders in the Customer Portal.

The screenshot displays a web interface for a customer portal. At the top, there is a dropdown menu labeled 'SELECT SERVICE LOCATION' with 'M 1960, HUFFMAN TX' selected. Below this, a 'Work Order Info' modal window is open, showing a table with columns 'QTY', 'DESCRIPTION', 'PER UNIT ↑', and 'AMOUNT'. The table is currently empty. To the right of the modal, a 'SERVICE' section is visible, featuring a green plus icon and a list of services. A red arrow points to a specific service entry: '10 Yard Trash Service' with a status of '(Not Serviced)' and a value of '6262541'. Below the service list, there is a link that says 'VIEW PREVIOUS AND FUTURE SERVICES'. At the bottom of the modal, there is a section labeled 'DIVERSION / LEED YTD'.

Pathway: Customer Portal