

User Activities - 'Created Date' and 'Last Viewed' Times Not Matching (15505)

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Within the User Activity and Customer Calendar screens, the 'Created Date' time stamp and 'Last Viewed' time stamp did not match. This has been resolved.

The screenshot displays the 'USER ACTIVITY' interface. At the top, there are filters for 'FROM' (07/01/2023), 'TO' (07/27/2023), 'DIVISION' (CORPUS, DAYTON, HEARNI), and 'DEPARTMENT' (All). A 'VIEW' dropdown is set to 'Standard'. Below the filters is a table with columns: USER, NEW PROPOSALS/CONTRACTS, NEW PROSPECTS, APPOINTMENTS, TASKS, NOTES, EMAILS SENT, and SITES VIEWED. The table lists users such as Emily Nancy, Isabel Navarro, James Somer, Lori Sandy, Matt Ernest, and Matthew Donny. Below the table is a 'CREATED DATE' section with columns for 'SITE' and 'ADDRESS'. A red box highlights the entry for 'Jul 07 2023 7:28 am' at 'Mi-Lar Fence Co'. A detailed view of this activity is shown in a pop-up window, listing tasks for 'Jul 6', 'Jul 7', and 'Jul 8'. A red box highlights the task 'Service Reminder - Calendar - V' with the note 'Last viewed at 7:28 AM'. A red arrow points from the highlighted entry in the 'CREATED DATE' section to the detailed view.

USER	NEW PROPOSALS/CONTRACTS	NEW PROSPECTS	APPOINTMENTS	TASKS	NOTES	EMAILS SENT	SITES VIEWED
Emily Nancy	0	0	0 / 0	0 / 0	0	1	5
Isabel Navarro	0	0	0 / 0	0 / 0	0	2	25
James Somer	0	0	0 / 0	0 / 0	0	0	1
Lori Sandy	0	0	0 / 0	0 / 0	0	30	71
Matt Ernest	0	1	0 / 0	0 / 0	4	0	0
Matthew Donny	0	0	0 / 0	1 / 0	0	24	31

CREATED DATE	SITE	ADDRESS	SALES REP
Jul 06 2023 12:51 am	Navusoft - Demo		Isabel Navarro
Jul 07 2023 7:28 am	Mi-Lar Fence Co		Isabel Navarro
Jul 09 2023 10:59 pm			Isabel Navarro

Pathway: Accounts > User Activities