

Inactivity Daily Rental Fee Setup

Last Modified on 06/29/2026 10:51 am PDT

The following article details the process of setting up an inactivity rental fee to charge on-call services with. Each section outlined below is a required part of setup and includes a description and link to the full documentation it relates to.

Add a Service With a Daily Rental Fee

Pathway: [Accounts > Add Active Service](#)

For site services receiving a service with an on-call frequency, the option to apply a daily rental fee when the service is created is available. Daily inactivity rental is only assessed on scheduled billing batches or single invoices. To learn more about adding an active service, click [Add Active Service](#).

ADD ACTIVE SERVICE

REASON CODE: ADD-New Business START DATE: 08/04/23 Friday Week 31 (B)

QTY: 1 EQUIPMENT: 10 Yard Roll Off SERVICE CODE: 10 Yard Open Top Service FREQUENCY: On Call PER UNIT: 0.0000 SERVICE FEES: 0.00 month

RENT FREE DAYS: 10 DAILY RATE: 2.50

REQUESTED BY: [Field]

SERVICE NOTES: [Field]

RO Delivery ROUTE: [Field] DATE: 08/04/23 Friday

WORK ORDER NOTES: [Field]

DEFAULT DESTINATION: [Field]

| SERVICE CHARGES | RATE | UOM | NO CHARGE QTY | EST QTY | MINIMUM TYPE | MINIMUM | MAX WEIGHT | OVER MAX WEIGHT RATE | WORK TYPES |
|-----------------|------|-----|---------------|---------|--------------|---------|------------|----------------------|------------|
|-----------------|------|-----|---------------|---------|--------------|---------|------------|----------------------|------------|

Rent Free Days

"Rent Free Days" refers to the number of days the customer will not incur a daily inactivity rental fee. Rent Free Days are applied at the service start date, between completed services, through the billing date or end date of the service for any days exceeding the Rent Free Days. Billing uses the following logic to determine the specific days for which the customer will be charged during each billing cycle:

- Service start date to first completed service date, OR the invoice date.
- From the date of the last completed service to the next completion date OR the invoice date.

Daily Rate

Enter the amount the customer will be charged on a daily basis for the equipment for any days exceeding the Rent Free Days.

Create an Inactivity Charge Code

Pathway: [Setup > Services > Charge Code](#)

Charge Code Setup establishes the charges applicable to a Line of Business. For Lines of Business with an Inactivity Fee, an "Inactivity" rental charge code is required. To learn more about Charge Code Setup click [Charge Code Setup](#).

| UPDATE CHARGE CODE | | | |
|--------------------|-----------------------|-----------------------------|-----------|
| Charge Code | Surcharges | Work Types | Divisions |
| CHARGE CODE | INACTIVITY | ACTIVE | Yes |
| NAME | Inactivity Fee | ENABLE NO CHARGE QUANTITY | No |
| DOT DESCRIPTION | | ENABLE NEGATIVE AMOUNT | No |
| LINE OF BUSINESS | Roll Off | ENABLE MAX. WEIGHT CHARGE | No UOM |
| EQUIPMENT TYPE | | ESTIMATED AVERAGE WEIGHT | |
| MATERIAL TYPE | | ENABLE MANUAL CHARGE | No |
| RATE UOM | yard | ENABLE MINIMUM | No |
| TAXABLE | No CLASS | ENABLE VENDOR | No |
| GL ACCOUNT | | ENABLE EST. CHARGE QUANTITY | No |
| TYPE | Equipment Utilization | PRICING MODEL | None |

Assign the Inactivity Charge Code to a Line of Business

Pathway: Setup > Services > Line of Business

A Line of Business is the categorization of related services within a company's operations (Roll-off, Residential, Commercial, Medical and etc.). For each line of business that an inactivity rental fee applies to, select the previously created rental charge code in the Rental Charge Code field. To learn more about Line Of Business and setup, click [Line of Business Setup](#).

| UPDATE LINE OF BUSINESS | | | |
|---|-----------------------|--|-----------------------|
| LOB ID | RO | ACTIVE | Yes |
| NAME | Roll Off | | |
| Settings | Mobile | Otimization | Self-Service Ordering |
| SCREEN TYPE | 1 | ENABLE USED OIL COLLECTION | No |
| GL SEGMENT | D300 | ENABLE PROACTIVE ROUTE STATUS DRIVER CHECK | No |
| UNEARNED REVENUE GL ACCOUNT | Unearned Revenue | ENABLE MANIFEST PROCESSING | No |
| WORK ORDER MINIMUM CHARGE CODE | | ENABLE FINALIZED MANIFEST | No |
| OVER MAX WEIGHT CHARGE CODE | | ENABLE MANIFEST GROUP WEIGHT ROUNDING | No |
| RENTAL CHARGE CODE | Inactivity Fee | ENABLE ACTIVE DISPATCH | Yes |
| LIMIT CHARGE CODE TO MATCHING EQUIPMENT | No | ENABLE CHARGE CODE WASTE CODES | No |
| LIMIT CHARGE CODE TO MATCHING MATERIAL | No | ENABLE WORK TYPE DEFAULT CHARGE CODES | Yes |

Enable Daily Rental Fee

Pathway: Setup > Services > Service Code

Service Code identifies the types of services offered by the Line of Business. If a service includes a daily rental fee, set the 'Enable Rental Fee' field to 'Yes'. To learn more about service code setup, click [Service Code Setup](#).

UPDATE SERVICE CODE
?
✕

Service Code

Surcharges

Divisions

| | | | |
|---------------------------|---|----------------------------|----------------------------------|
| SERVICE CODE | <input type="text" value="RO10T"/> | ACTIVE | <input type="text" value="Yes"/> |
| NAME | <input type="text" value="10 Yard Open Top Service"/> | ENABLE ROUTING | <input type="text" value="Yes"/> |
| LINE OF BUSINESS | <input type="text" value="Roll Off"/> | REQUIRE FREQUENCY | <input type="text" value="Yes"/> |
| EQUIPMENT TYPE | <input type="text" value="10 Yard Roll Off"/> | ENABLE DRIVER UPDATE | <input type="text" value="No"/> |
| MATERIAL TYPE | <input type="text"/> | ENABLE ACCOUNT SIGNATURE | <input type="text" value="No"/> |
| UOM | <input type="text" value="month"/> | ENABLE DRIVER SIGNATURE | <input type="text" value="No"/> |
| TAXABLE | <input type="text" value="Yes"/> CLASS <input type="text"/> | ENABLE WORK ORDER MINIMUM | <input type="text" value="No"/> |
| GL ACCOUNT | <input type="text" value="Service Income:Roll Off Service In"/> | ENABLE RENTAL FEE | <input type="text" value="Yes"/> |
| PRORATION METHOD | <input type="text" value="Calendar Days - Start and End"/> | ENABLE DEFAULT DESTINATION | <input type="text" value="Yes"/> |
| BILL WHILE ON CREDIT HOLD | <input type="text" value="Yes"/> | | |

Related Articles

- [Add Active Service](#)
- [Service Code Setup](#)
- [Service Code Setup](#)
- [Charge Code Setup](#)