

# Service Records - Work Order Minimum Charging When It Should Not Be (15392)

Last Modified on 06/28/2023 2:35 pm EDT

Logic has been updated to correct how the work order minimum was being applied to service codes it is enabled for. This resolves the issue of the WO minimum being applied in addition to total charges that were already higher than the minimum amount.

### EDIT SERVICE RECORD

**Houston Doctor Service**  
1234 Huntsville Rd  
West Chester, OH 45069-1010  
EPA: EPA\_234324 / State: ST\_878  
PHONE  
CREATED BY  
Lori Sheldt on 6/21/23 6:34 pm  
ORDER REASON  
SVC NOTE WO min when completed

**WORK ORDER** 6262536 **QTY** 1 **SERVICE CODE** Medical Waste - WO MIN when completed **WORK TYPE** RMW\_SVC **ORDER TYPE** Scheduled Service

**ORDER NOTES**

**PO NUMBER** **EXTERNAL ID** **Scan Consolidation Batch** **CONSOLIDATION BATCH**

**SCHEDULED DATE** 07/06/23 Thursday **ROUTE** DAY-601 **SEQUENCE** 0 **DESTINATION / ORIGIN**

**WORK STATUS** Service Completed **EXCEPTION REASON** **POSTING STATUS** Posted

[Update History](#) Lori Sheldt on 6/27/23 8:31 am

Charges \$ 57.00 <sup>3</sup> **Payments** **Completion** **Attachments** **Labels (1)** **Photos** **Timeline**

Charges must match Equipment  
 Charges must match Material

**WO MINIMUM** 57.00 **PRINT WORK ORDER LABELS**

GROSS QTY	LABELS NO CHARGE QTY	CHARGE QTY	UOM	CHARGE CODE	PER UNIT	VENDOR RATE	MINIMUM TYPE	MINIMUM	TOTAL
0		0	each	18 Gal Box Per Container - ...	\$ 33.00		None		\$ 0.00
1	1	1	each	30 Gal Box Per Container - ...	\$ 43.00		None		\$ 43.00
1		1	each	Minimum Service Charge	\$ 14.00		None		\$ 14.00

Pathway: Accounts > Search: WO - Charges (tab)