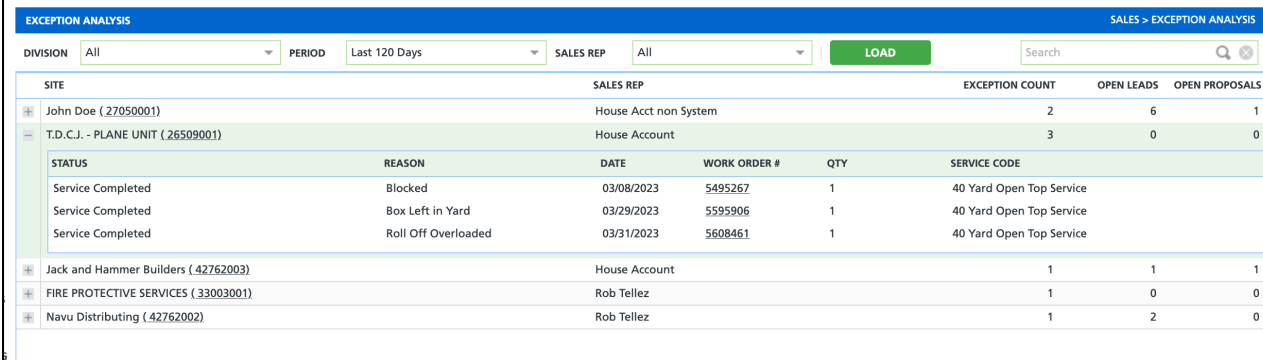# Exception Analysis - New Screen Available (15270) [Enhancement]

Last Modified on 06/23/2023 12:22 pm EDT

A new screen 'Exception Analysis' has been added to the Sales module in Core. Exception Analysis is used for internal sales purposes to review accounts that have had repeated service exceptions and identify if a new service, or change in service, should be offered.

Follow the Exception Analysis article linked below for more information on how to use this new feature.

Pathway: *Sales > Exception Analysis*

Article Link: [Exception Analysis](#)