

# Accounts - Change History Displaying Rate Change From Rate Update Batch (15342)

Last Modified on 06/14/2023 8:52 am EDT

Previously, when a rate was modified using Rate Update Batches, the Change History for a service on an account did not reflect the updated rate. This has been resolved.

| CHANGE HISTORY <span style="float: right;">? X</span> |                  |            |          |     |                      |             |               |        |                  |                |
|---|------------------|------------|----------|-----|----------------------|-------------|---------------|--------|------------------|----------------|
| DATE  | REASON CODE      | START DATE | END DATE | QTY | SERVICE CODE         | FREQUENCY   | PER UNIT RATE | AMOUNT | POSTED ON        | POSTED BY      |
| 06/01/23  | CHG-Price Inc... | 06/01/23   |          | 1   | 6 Yard Trash Service | 1x per week | 122.33        | 122.33 | 6/8/23 6:43 pm   | David Navarro  |
| 11/11/22  | ADD-Add Svc ...  | 11/11/22   | 05/31/23 | 1   | 6 Yard Trash Service | 1x per week | 116.50        | 116.50 | 11/10/22 9:59 pm | Jessica Garcia |

[CLOSE](#)

**Pathway:** Accounts > Search: Accounts > right click on a service and select 'View Change History'